



# PALM BEACH GARDENS FIRE RESCUE

## 2024 SECOND QUARTER REPORT



*Congratulations to Recruit Class 02-2023 on completing their one-year probation.*

**PATIENT CARE SATISFACTION RATING: 96.98%**

**COMMUNITY RISK REDUCTION DIVISION SATISFACTION RATING: 30%\***

**CPR ATTENDEES: 425**

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\* The department conducted a total of 2,614 inspections during this quarter, and this rating represents 2 surveys that were returned following annual fire inspections for local businesses. Neither survey response included contact information, so the department was unable to follow-up directly with the respective business owners to address their concerns. The Fire Marshal reviewed both surveys and provided training to the department's fire inspectors on how to manage these scenarios in the future.

## EXECUTIVE SUMMARY

During the second quarter of 2024, Fire Rescue responded to **3,448** emergency calls, **67%** of which were medical calls.

Captain Wolnewitz's name was added to the **National Fallen Firefighters Monument** at the National Emergency Training Center in Emmitsburg, MD. Several members of the department's Honor Guard participated in the memorial presentation, and Captain Wolnewitz's family was also present.

Fire Chief Bryer and Deputy Chief Ippolito presented information about the department's operations to residents of the Mirasol community in May.



Palm Beach North Chamber of  
Commerce  
Community Service Award

EMS District Captain Lamb presented in the **Improving EMS Sepsis Care: A Tale of Two Agencies**

webinar with Dr. Peter Antevy, the department's Assistant Medical Director, and Dr. Mark Piehl, developer of the LifeFlow® rapid infuser. Patients who are suspected to be suffering from sepsis, a life-threatening reaction to an infection, are often in need of fluids. The LifeFlow® rapid infuser is a piece of equipment that the department uses to quickly administer fluids to suspected sepsis patients.

Driver/Engineer Hewitt received the Palm Beach North Chamber of Commerce's **Community Service Award** during its Annual Valor and Community Service Awards breakfast. These awards recognize heroic acts and the service to our local communities. Driver/Engineer Hewitt was recognized for his work with the department's Fire Explorers program.

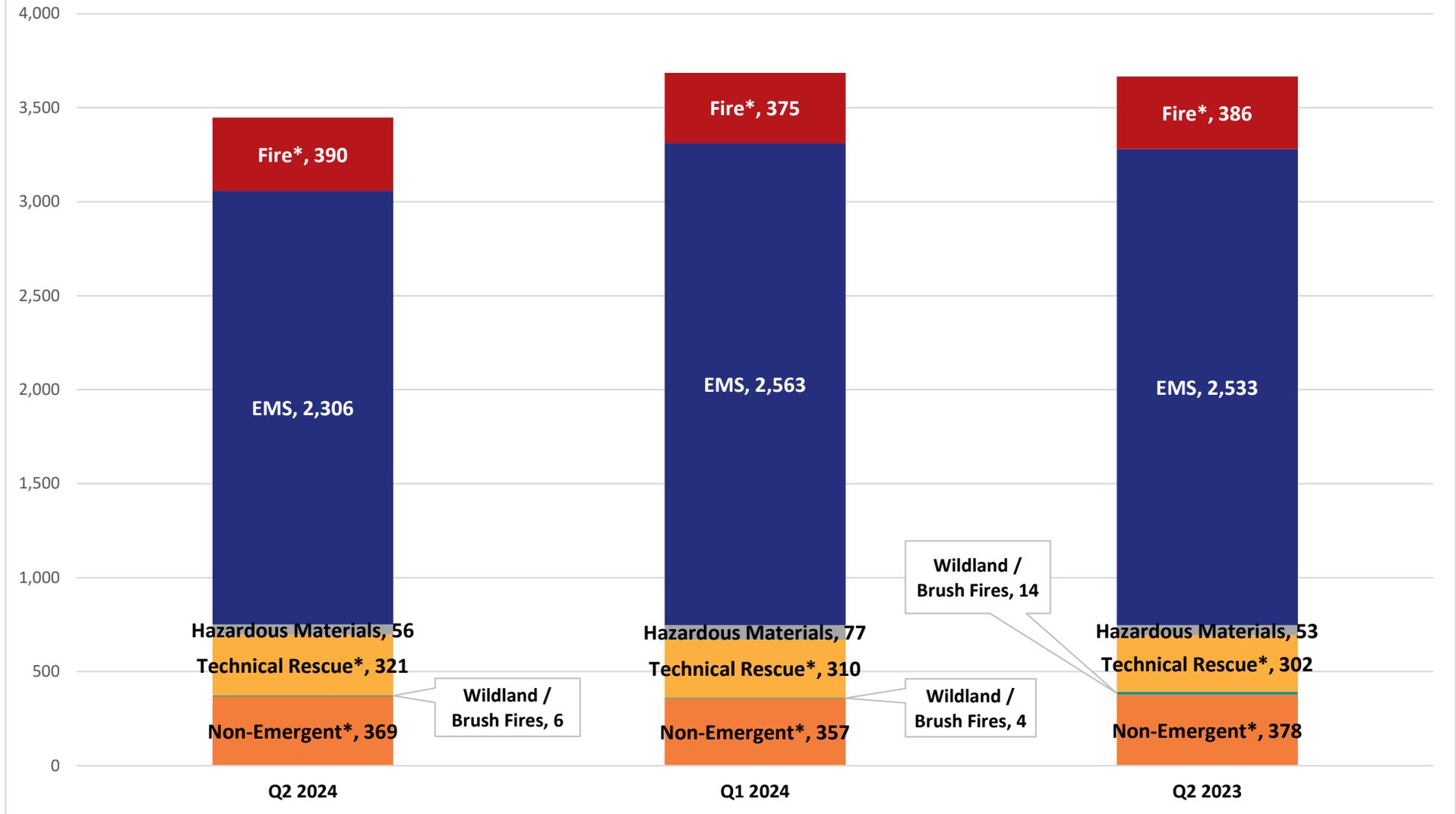


National Fallen Firefighters Monument

# OPERATIONS DIVISION

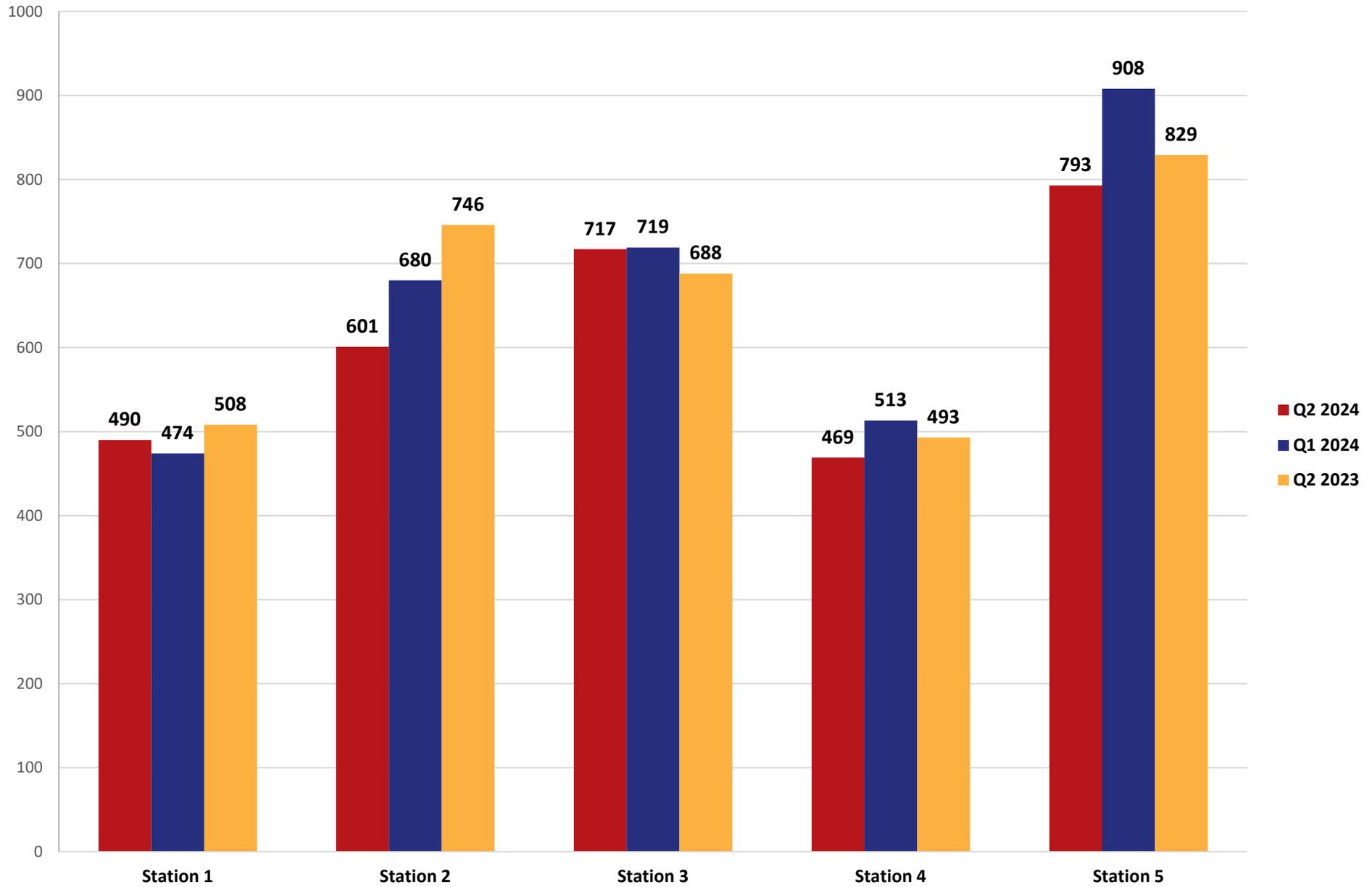
## Dispatched Call Types

(may be different than the actual call type found on arrival)

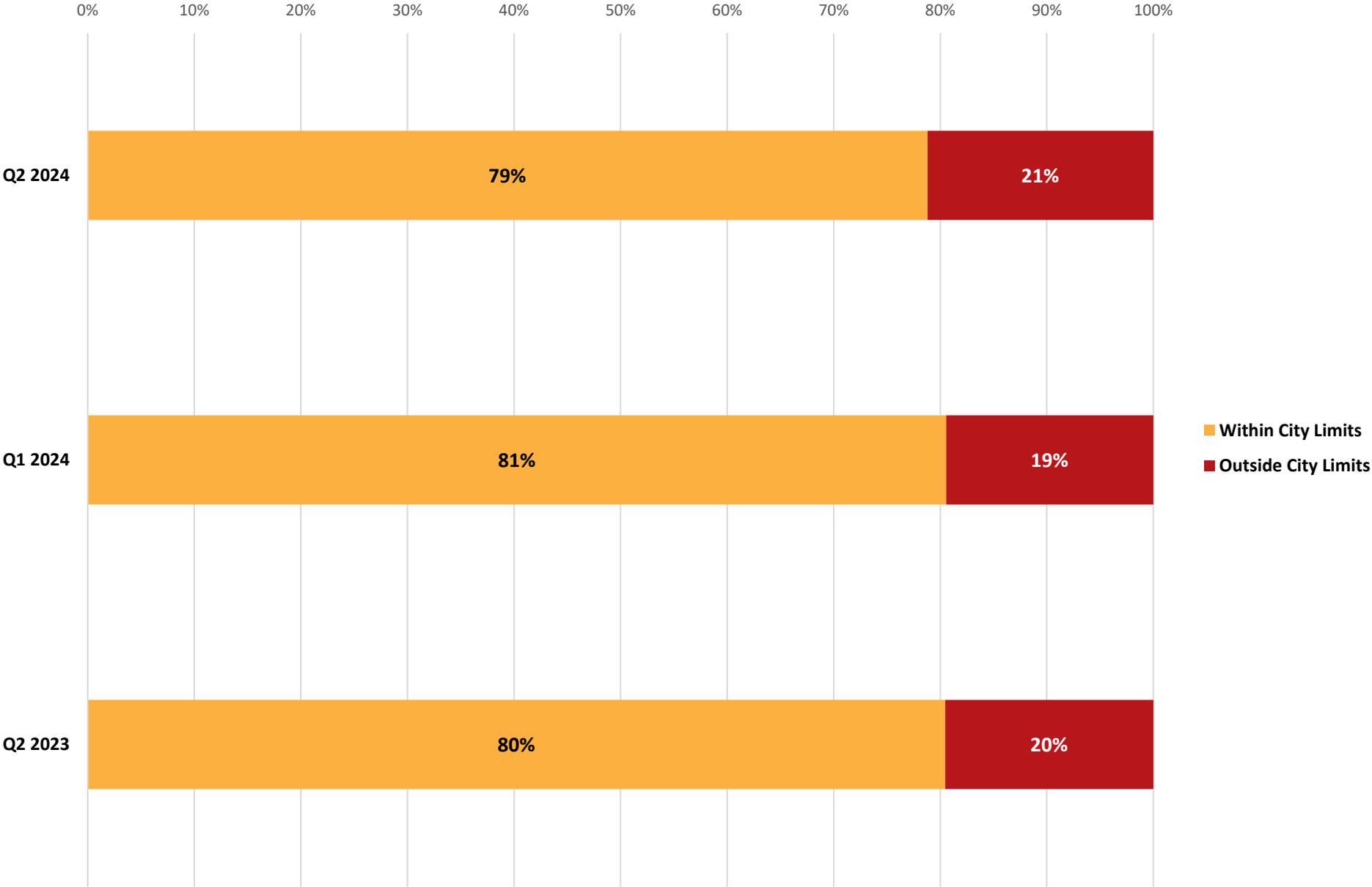


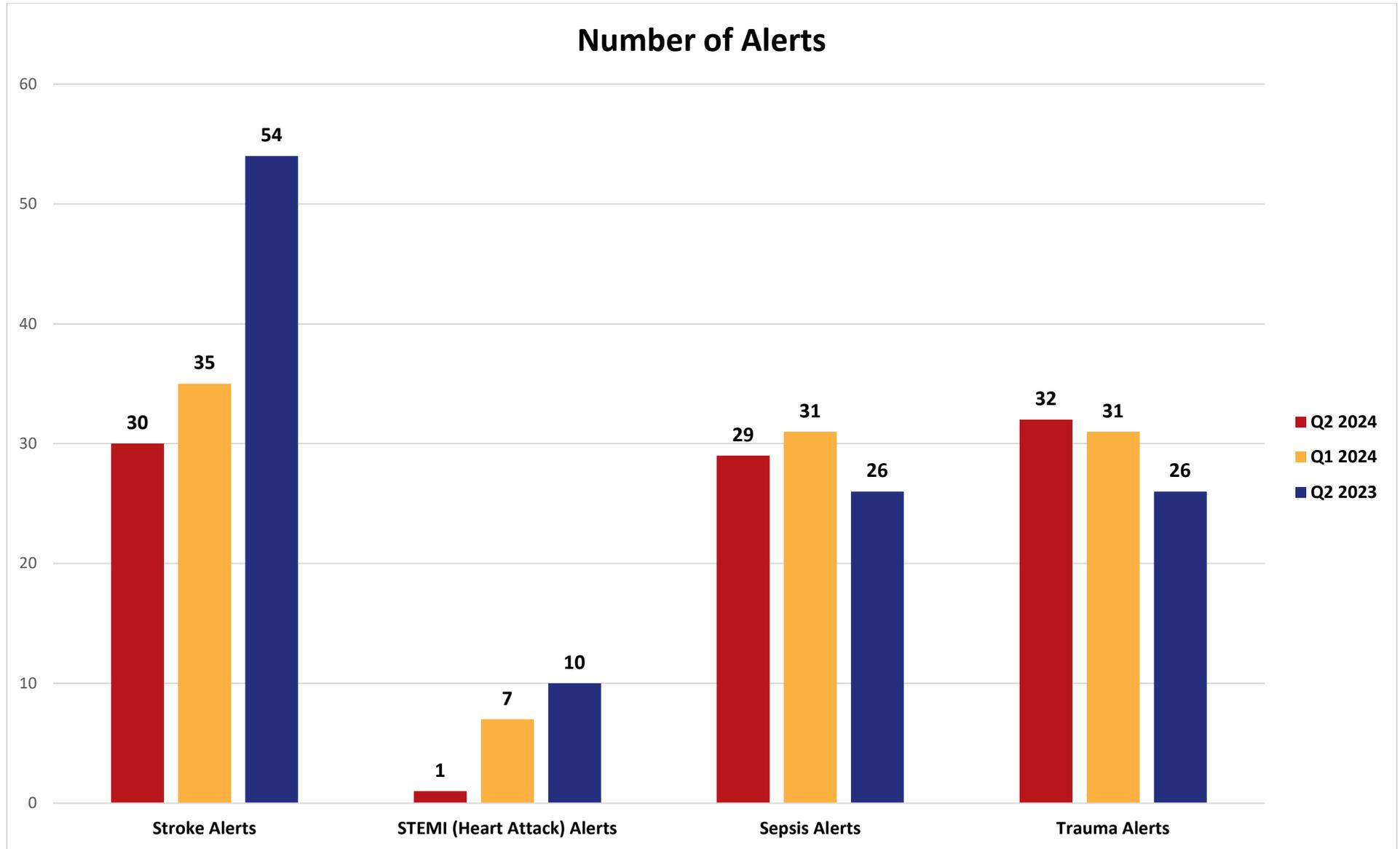
\*Fire calls include responses to fire alarms. Technical rescue emergencies include car accidents, construction accidents, open water incidents, high-angle rescue, and industrial accidents. Non-emergent responses include calls such as public assists, investigations, or falls without injuries.

# Total Call Volume by Station Zone



# Calls Inside and Outside of City Limits





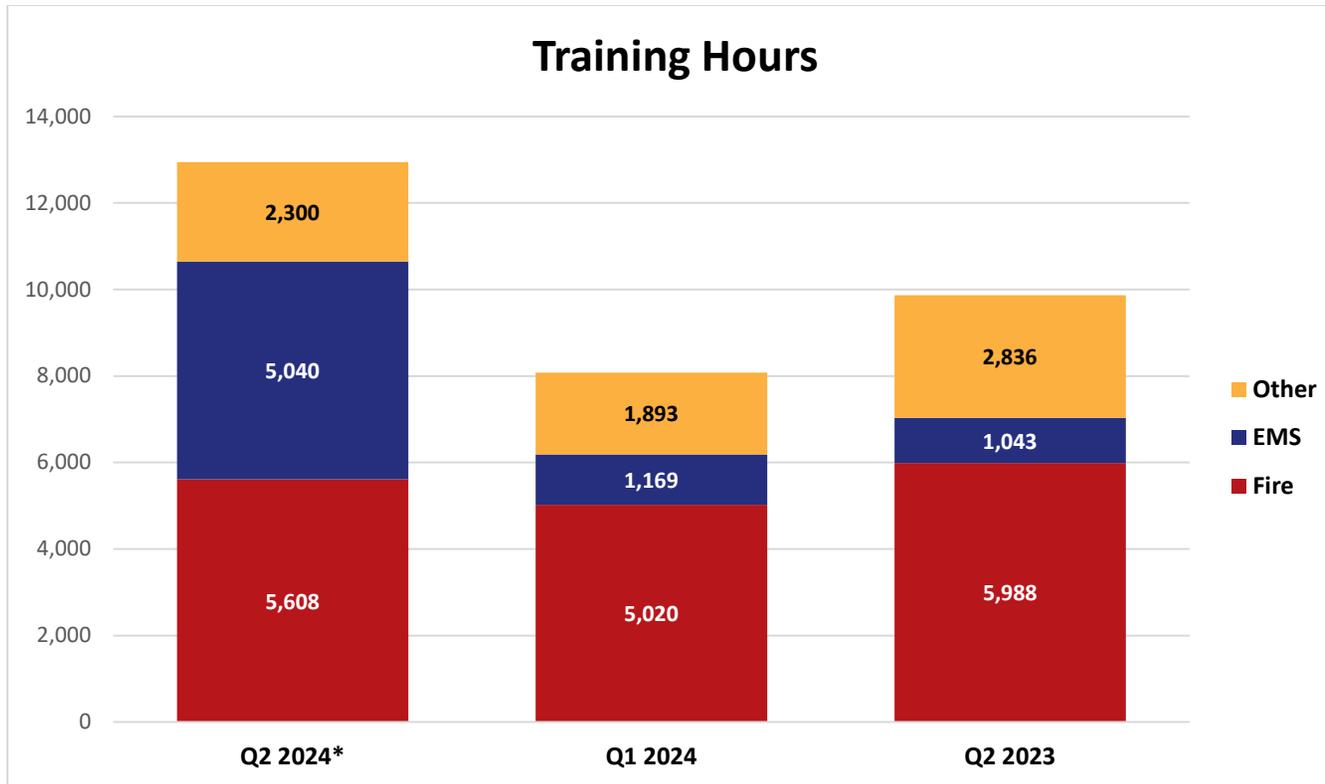
*Patients that meet “alert” criteria are critically ill and require rapid transport to specialty hospitals so that they can receive the best possible care to decrease morbidity and mortality. The goal is to provide rapid stabilization and short on-scene times of  $\leq 10$  minutes. Hospitals are notified early so that they can prepare to receive the patient upon Fire Rescue’s arrival.*



Department personnel were recognized at two life-saving ceremonies as part of the ongoing HEARTSafe program. These ceremonies are held whenever Fire Rescue personnel successfully resuscitate a patient suffering from cardiac arrest who is discharged neurologically intact from the hospital. The 911 dispatcher, the survivor and their family, and hospital personnel are also present at these ceremonies.



# TRAINING DIVISION



- The department hosted a **Legal Issues for Safety Officers** course. Those who attended were trained to identify and use statutes and rules of the Florida Firefighter OSHA, explain the basic legal system and areas that impact the safety officer, conduct an investigation, discuss litigation trends, and explain the consequences of unsafe acts.
- Department personnel practiced transfer of care operations with the City’s lifeguards. Open water incident operations training was conducted at Phil Foster Park. This training covered the anatomy of an open water incident and how multiple agencies work together to rescue victims.
- Renewal courses for the department’s prehospital trauma life support (PHTLS) certifications were held. Department personnel hold this additional certification to improve the quality of trauma care and decrease mortality.
- Other training hours include activities such as ‘hot wash’ discussions to review significant calls, officer development academies, and daily physical training.



The department hosted a **K9 Handler/Paramedic + Tactical** training course. Governor DeSantis signed Senate Bill 388 in June 2021, which allows EMTs and paramedics to provide emergency medical care to police canines injured in the line of duty and authorizes emergency medical services providers to transport these canines to veterinary clinics so that they can receive life-saving care. There were attendees from around the country.



## COMMUNITY RISK REDUCTION DIVISION

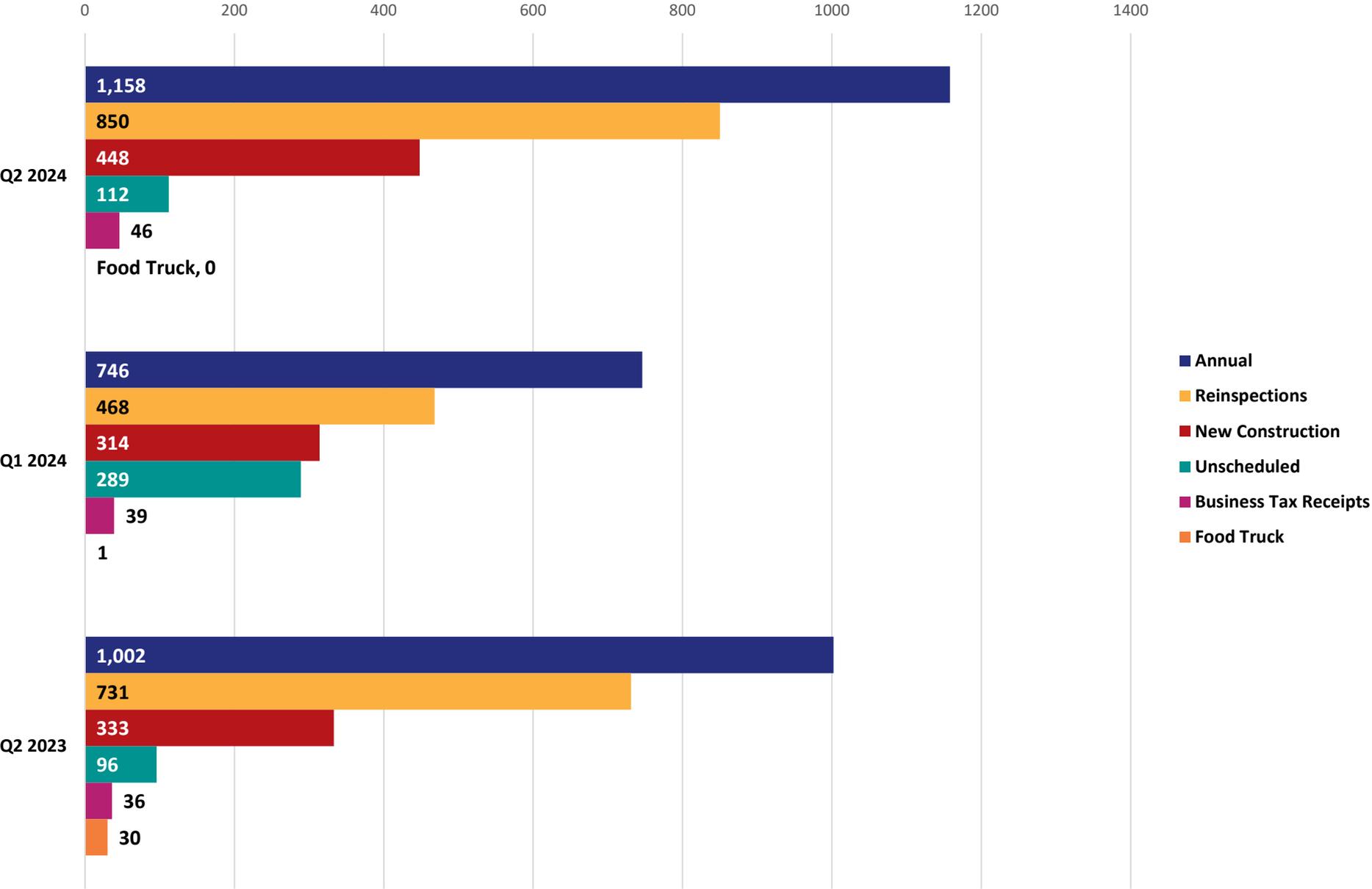


During **Stroke Awareness Month** in May, the department conducted stroke risk assessments throughout the month to residents and City employees. The department also partnered with the City's Human Resources Department to offer a 'Lunch and Learn' session.

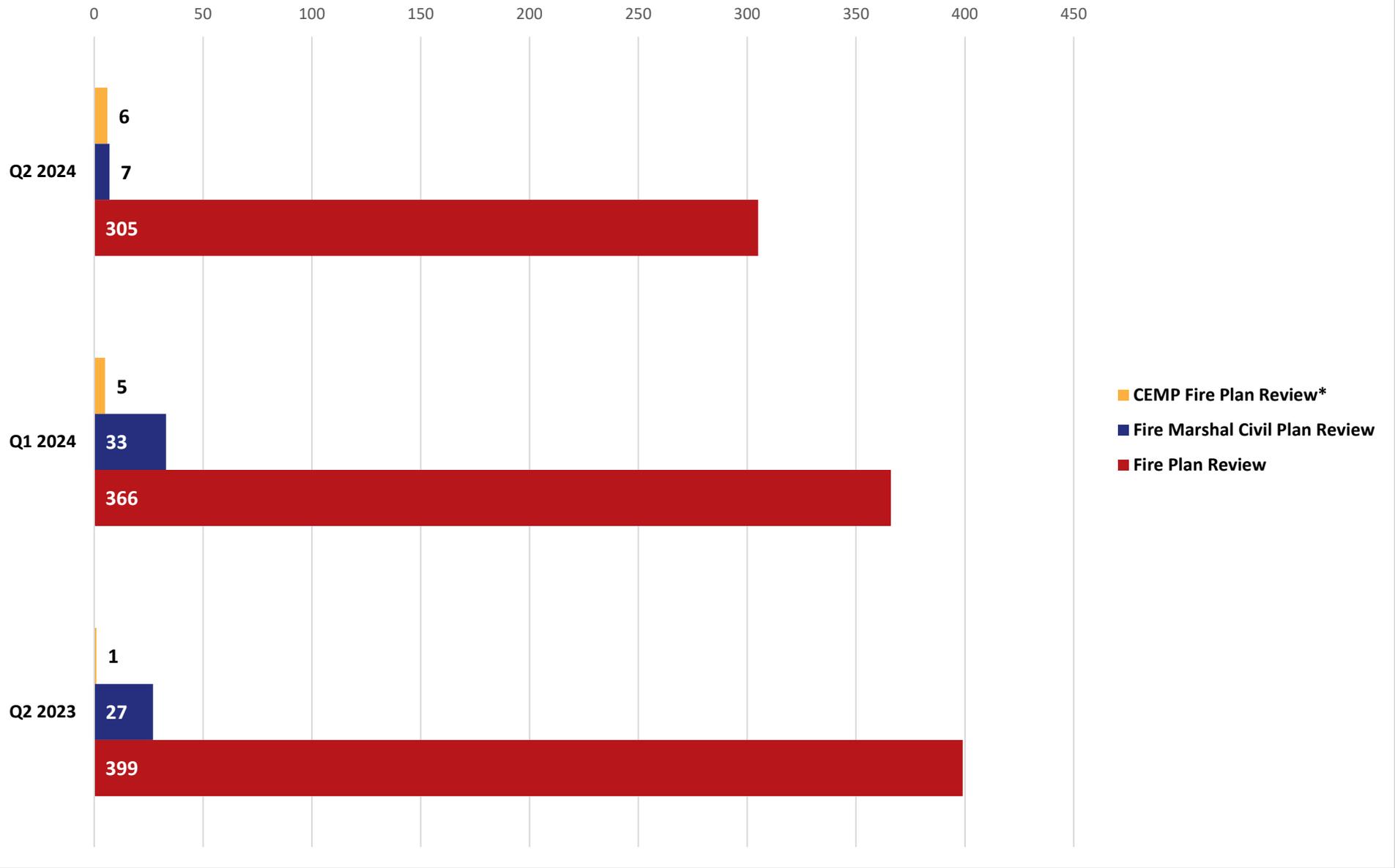


The City hosted its first annual **Senior Picnic** at **District Park**. The department provided stroke risk assessments and hands-only CPR instruction to attendees.

# Inspection Activities

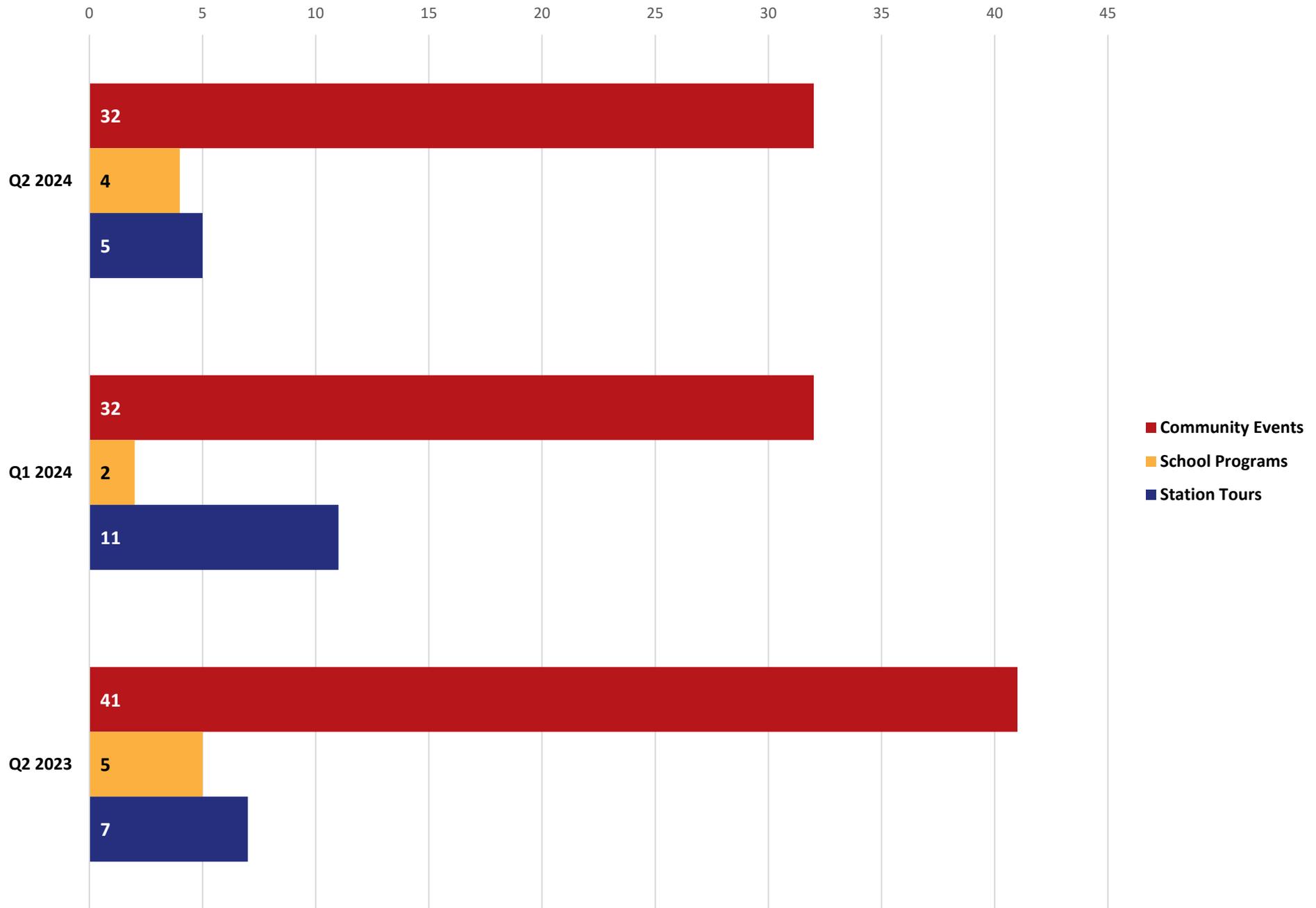


# Plan Review

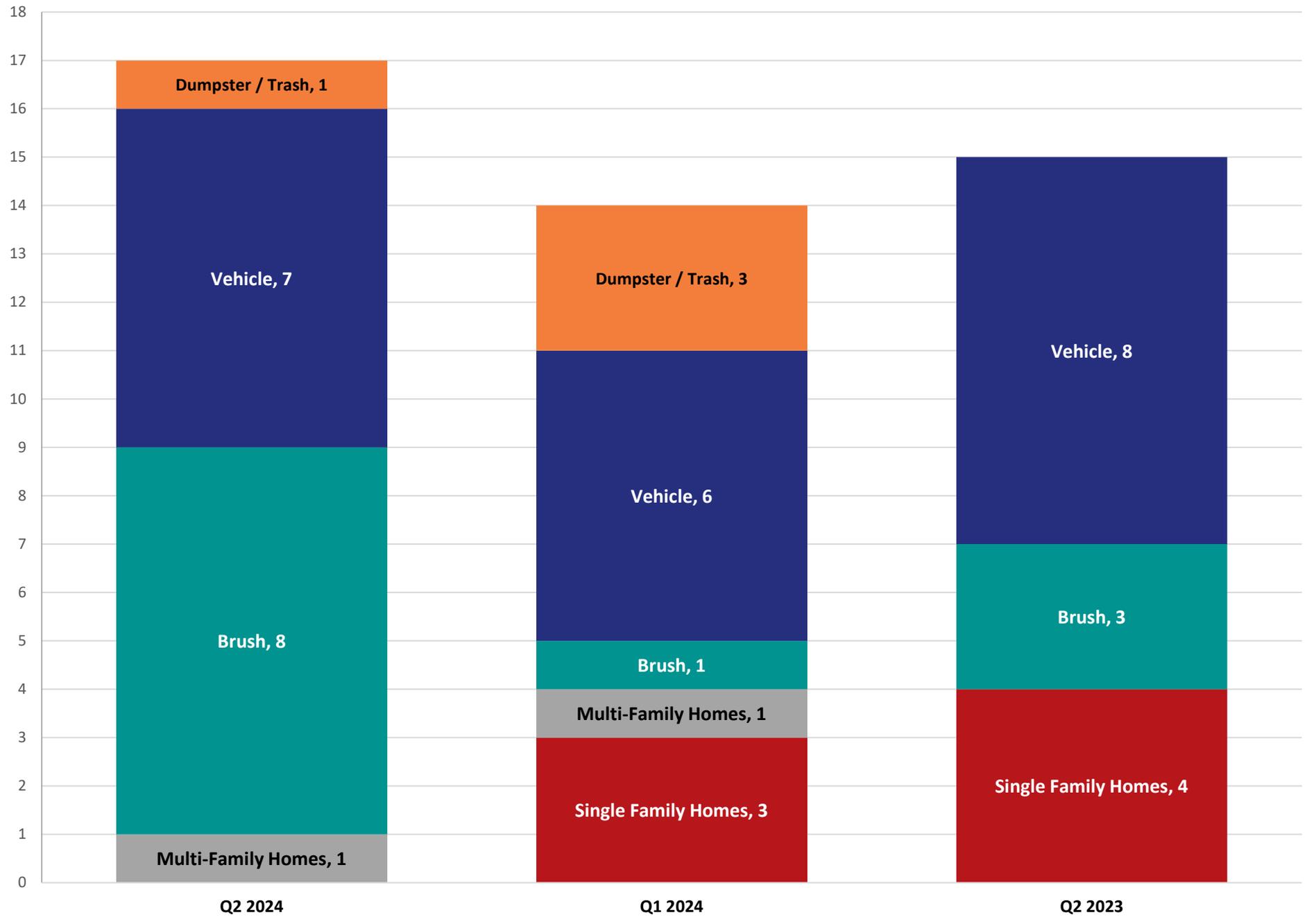


*\*Comprehensive Emergency Management Plans (“CEMP”) are required by all healthcare occupancies. They are designed to help mitigate any type of threat to their operations.*

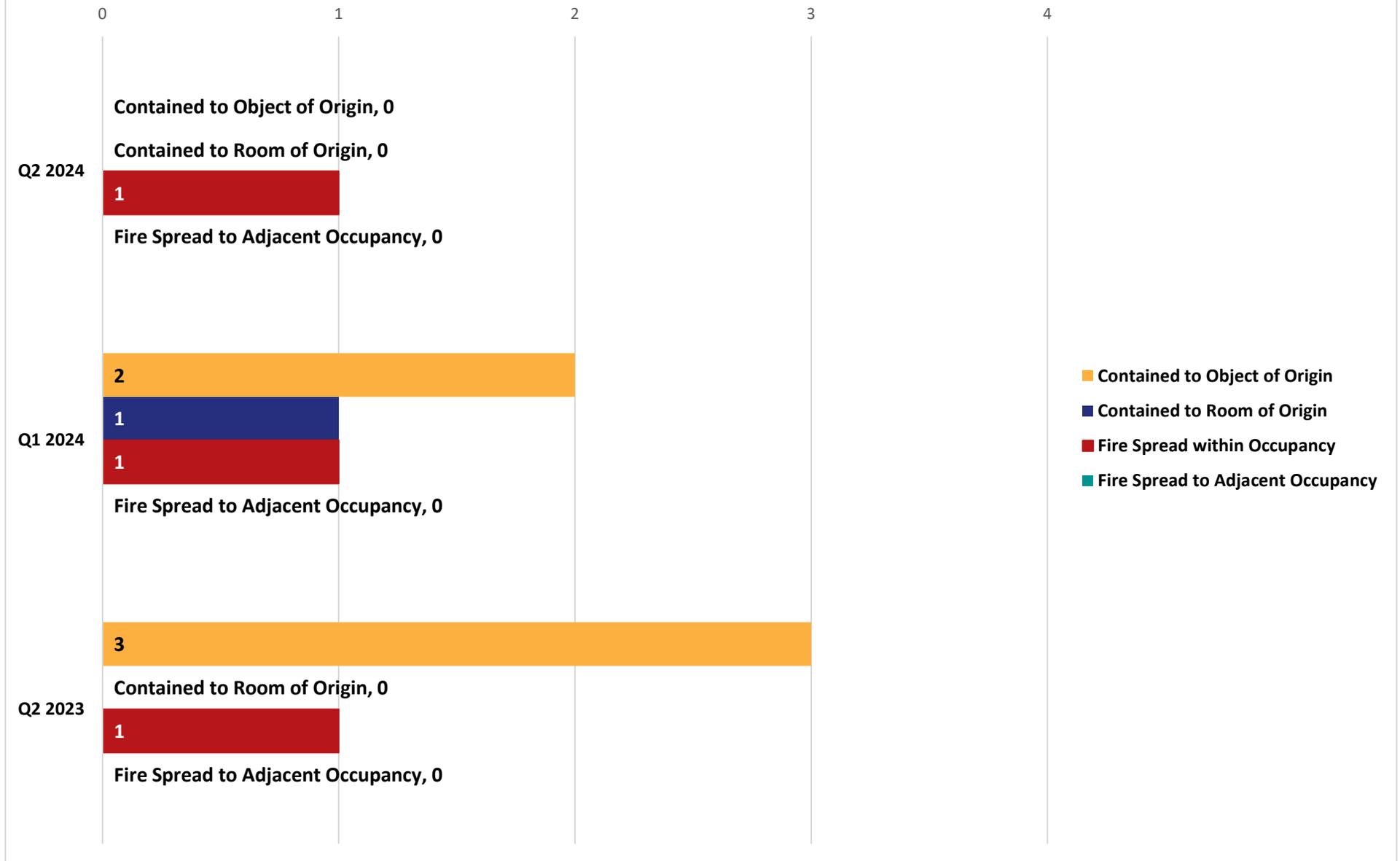
# Community Education Events



# Fire Activity Within City Limits



## Structure Fire Containment



Structure fires occur in single family homes, multi-family homes, high-rise homes, commercial, or high-rise commercial buildings. The object of origin is the item identified that first caught fire. The room of origin is the space identified where the fire started.

## **STRUCTURE FIRE LOSS**

### **2<sup>nd</sup> Quarter 2024**

- Total Dollar Loss: \$325,000
- Potential Loss: \$450,000

### **1<sup>st</sup> Quarter 2024**

- Total Dollar Loss: \$25,300
- Potential Loss: \$787,000

### **2<sup>nd</sup> Quarter 2023**

- Total Dollar Loss: \$7,150
- Potential Loss: \$1,233,006

- **Total Dollar Loss:** defined as the dollar amount of the property plus contents.
- **Potential Dollar Loss:** defined as the dollar amount of the property and contents that was saved.

# DEPARTMENT NEWS: RETIREES, PROMOTIONS, & NEW HIRES



**Executive Assistant Eileen Stephenson**  
**Years of Service: 39**

Executive Assistant Stephenson served the City for 39 years. She previously held positions with the Police and Building departments before transitioning to the Fire Rescue department. She served, and continues to serve, on the department's PEER Support Team and always provided exceptional service to the City's residents.



**Firefighter George Ferguson**  
**Years of Service: 24.5**

Firefighter Ferguson honorably served for 24.5 years. He received several commendations from grateful citizens over the years and served as a member of the department's Honor Guard.



**Administrative Specialist III Deborah Hewitt**  
**Years of Service: 11**

Administrative Specialist Hewitt served the department for 11 years. She consistently accommodated the needs of the department, ensured that all employees received their necessary uniforms, and went above and beyond to assist with any questions.

## Welcome to:

**Nicole McRostie**, hired as **Executive Assistant**

## Recruit Class 01-2024

- Karsen Andrews
- Michael Bingham
- Thomas Cathcart
- Mark Grittner
- Kaleb Hyslope
- Tristan Jarvin
- George Lott
- Landry Marose
- Dylan Mowell
- Tyler Shine
- Aidan Spiller
- Paulo Vaz



**Nicolas Bergeron**, promoted to **Driver/Engineer**