



PALM BEACH GARDENS FIRE RESCUE

2024 FIRST QUARTER REPORT



Congratulations to Recruit Class 01-2023 on completing their one-year probation.

PATIENT CARE SATISFACTION RATING: 97.04%

COMMUNITY RISK REDUCTION DIVISION SATISFACTION RATING: 100%

CPR ATTENDEES: 1,011

EXECUTIVE SUMMARY

During the first quarter of 2024, Fire Rescue responded to **3,686** emergency calls, **70%** of which were medical calls.



The Insurance Services Office (ISO) evaluated the department in September 2023. ISO is an insurance advisory organization that provides statistical and actuarial information to insurance companies. This information includes a fire department's Public Protection Classification (PPC) that is assigned following an evaluation of emergency communications, fire department operations, water supply, and community risk reduction. PPCs range from a Class 1 to a Class 10. A Class 1 rating represents superior property fire protection, whereas a Class 10 does not meet ISO's minimum fire protection criteria. Effective May 1, 2024, the department will be designated as a **Class 1** fire department! Less than 500 departments

nationwide hold a Class 1 rating. ***Additionally, we will be one of 13 departments nationwide to hold a Class 1 rating and accreditation by both the Commission on Fire Accreditation International and the Commission on Accreditation of Ambulance Services!***

The department's rapid intervention (RIT) competition team participated at this year's **Florida Fire Conference**. The goal of this competition is for teams to demonstrate the skills needed to rescue a downed firefighter.

The department's HEARTSafe Community initiatives were published in **EMS World** magazine in February as a feature story titled "[HEARTSafe: Empowering Communities for Cardiac Arrest Survival](#)".

Deputy Fire Chief Ippolito, Division Chief Lezza, Driver/Engineer McCall, and Fire Medic Butler attended the **University of Miami International Firefighters Cancer Symposium**. This symposium brings together members from the scientific, academic, firefighting, government, and labor/management communities to support the reduction of cancer in the fire service.



**University of Miami International
Firefighters Cancer Symposium**

Fire Administration Manager Stuglik presented at the Center for Public Safety Excellence's annual **Excellence Conference**. This conference brings together attendees from throughout the world who are interested in accreditation, credentialing, and continuous improvement. She and her co-presenter discussed using technology resources to improve operational efficiency and provided suggestions for selecting appropriate resources.

The new **training classroom** at the Public Safety Training Complex was delivered. This classroom is one of the final pieces needed for the department to apply to become a state-certified training center.

Department personnel participated in the **Delray Beach St. Patrick's Day Parade**, which has been held annually since 1968.

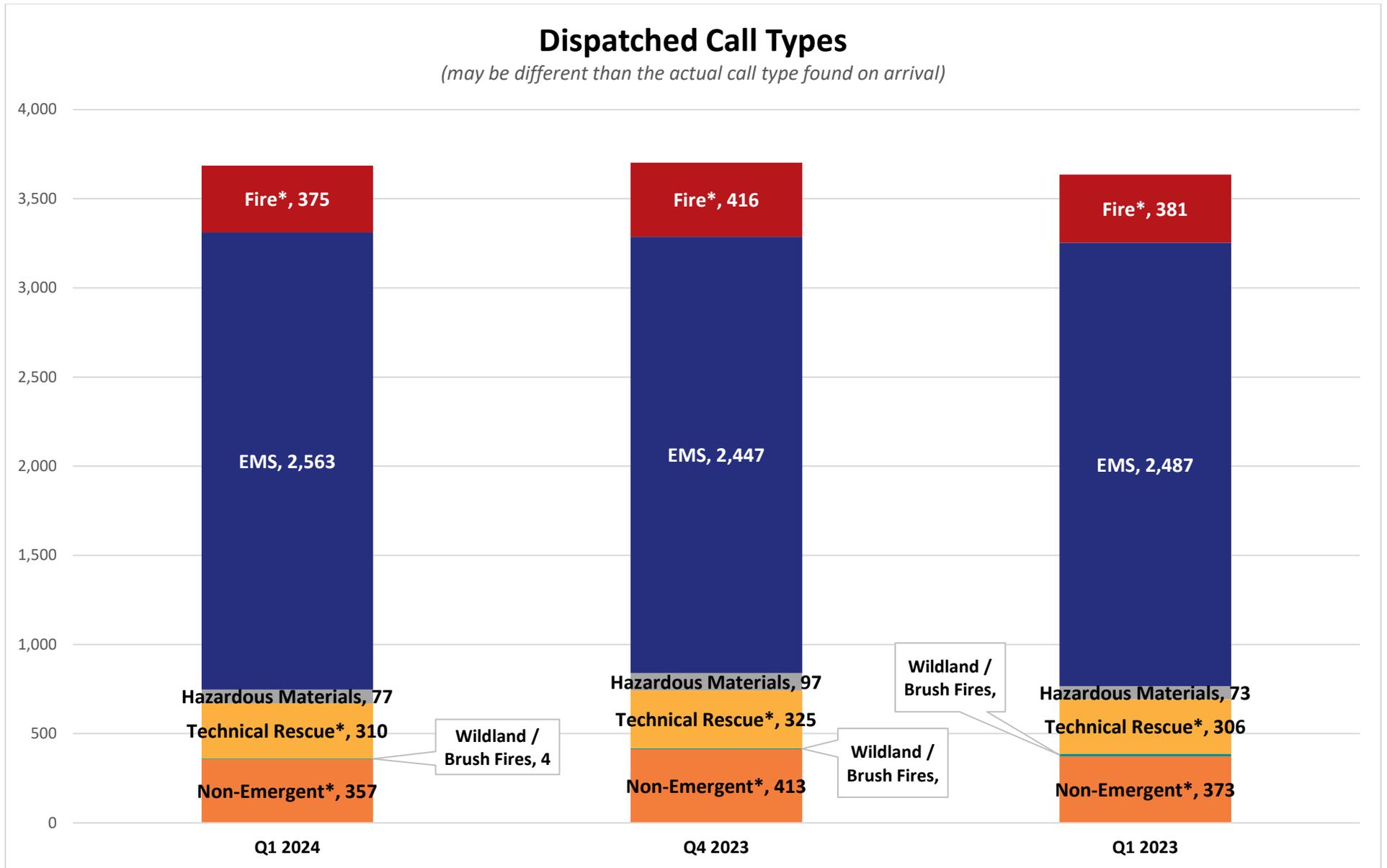


Excellence Conference



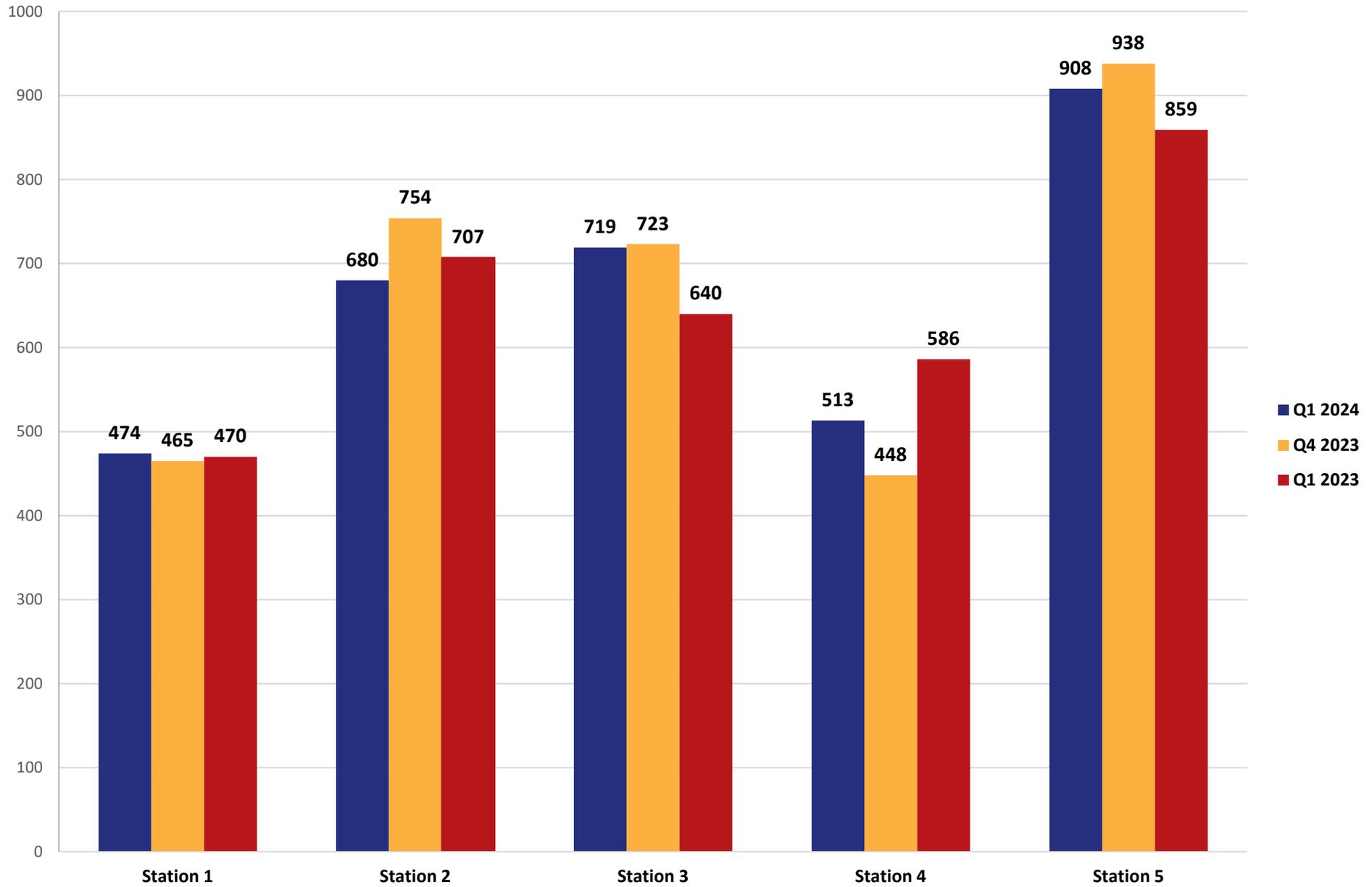
Delray Beach St. Patrick's Day Parade

OPERATIONS DIVISION

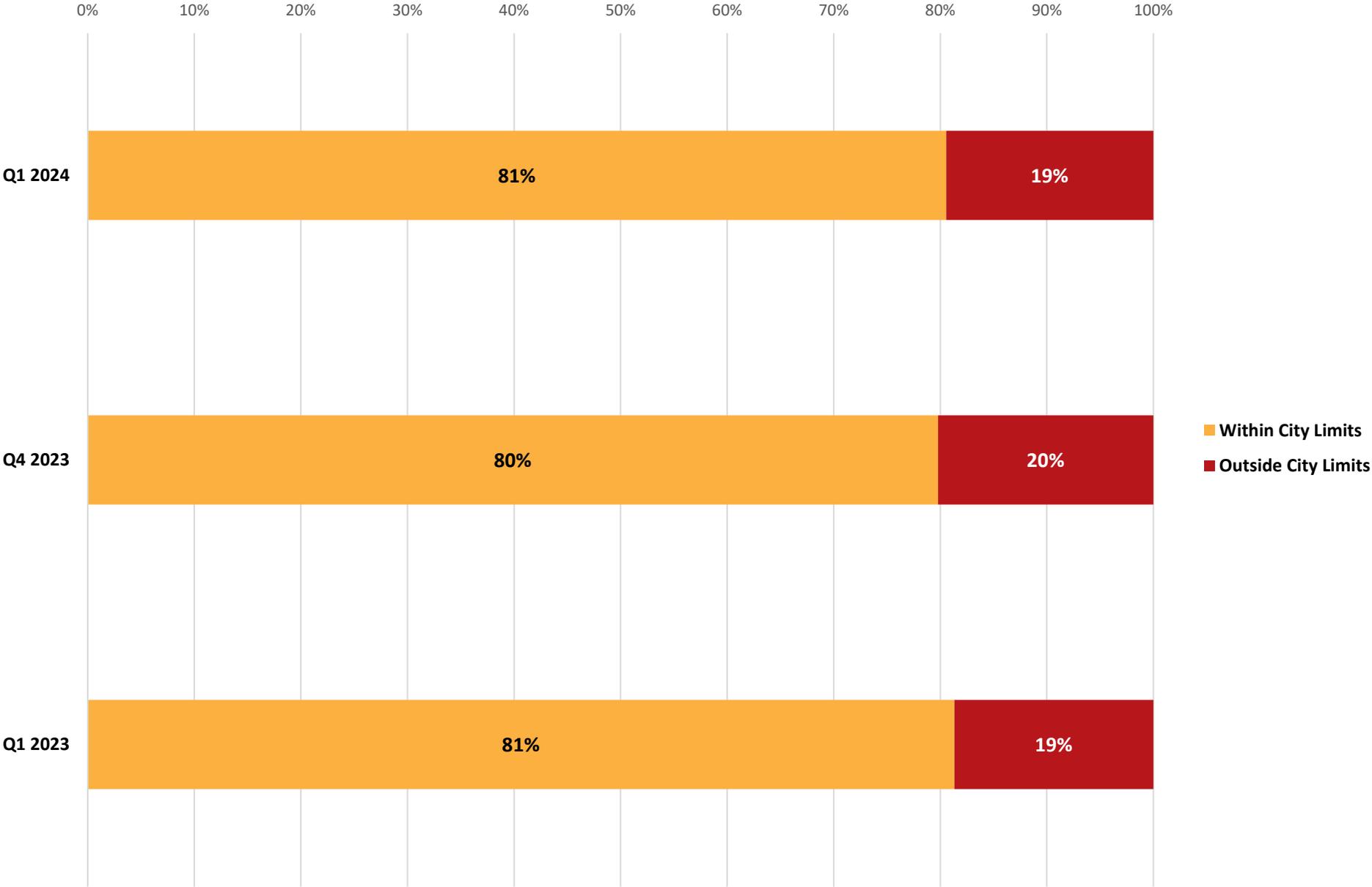


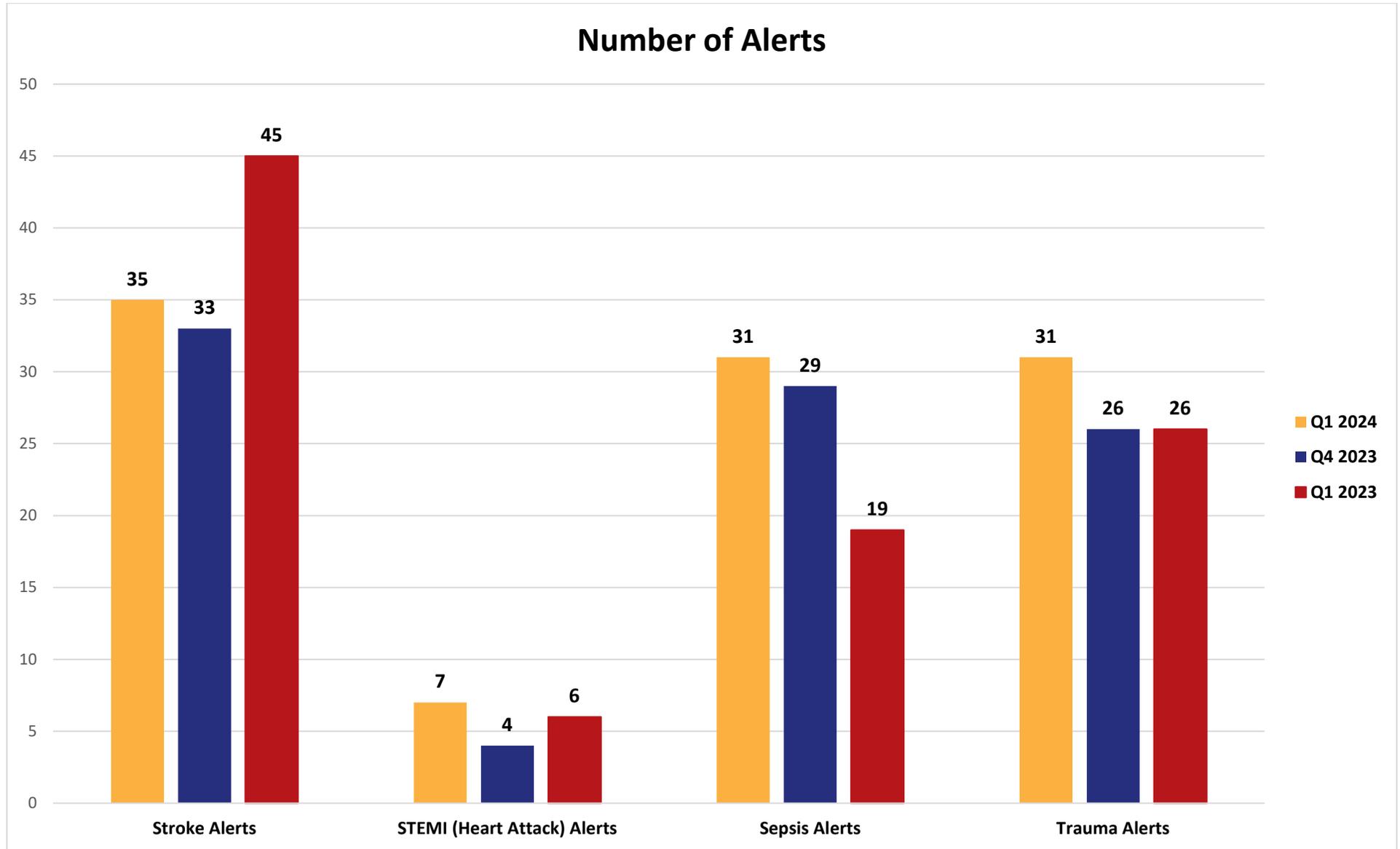
*Fire calls include responses to fire alarms. Technical rescue emergencies include car accidents, construction accidents, open water incidents, high-angle rescue, and industrial accidents. Non-emergent responses include calls such as public assists, investigations, or falls without injuries.

Total Call Volume by Station Zone



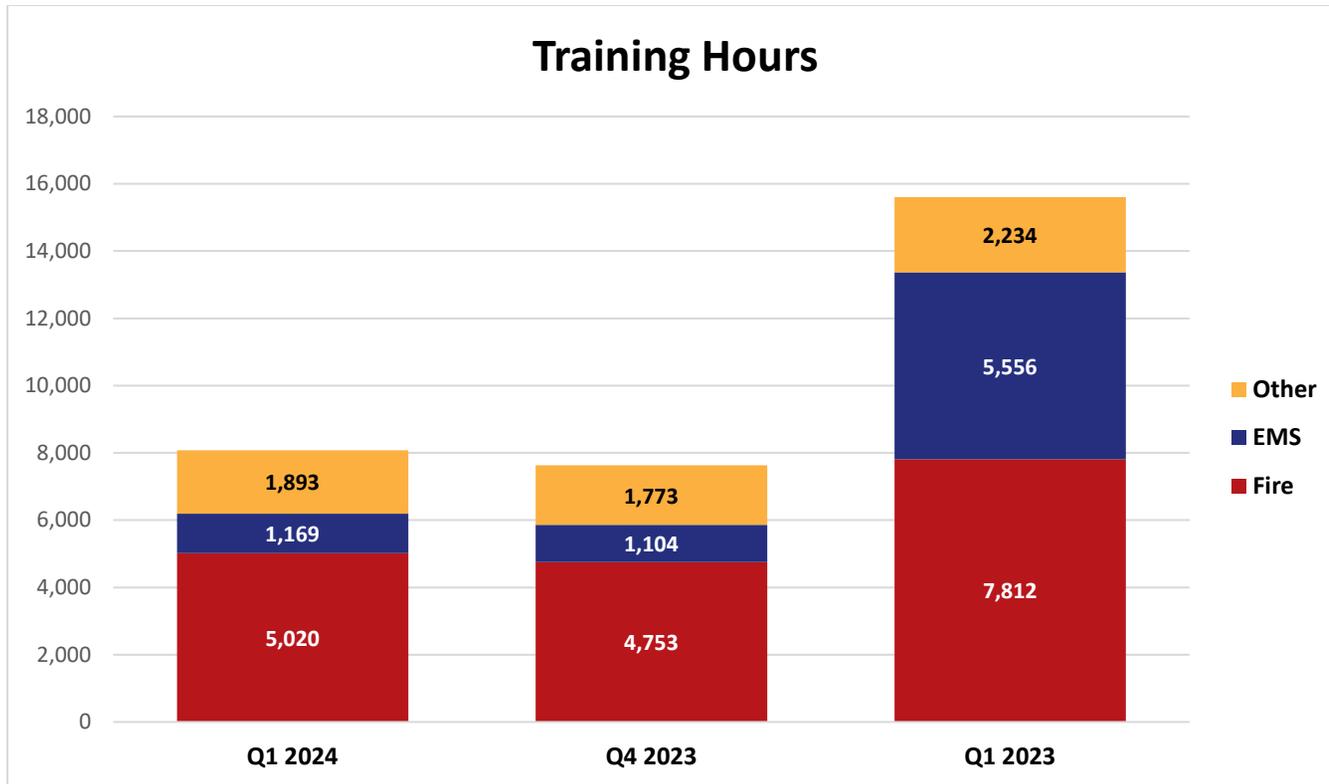
Calls Inside and Outside of City Limits





Patients that meet “alert” criteria are critically ill and require rapid transport to specialty hospitals so that they can receive the best possible care to decrease morbidity and mortality. The goal is to provide rapid stabilization and short on-scene times of ≤ 10 minutes. Hospitals are notified early so that they can prepare to receive the patient upon Fire Rescue’s arrival.

TRAINING DIVISION



- Department personnel trained on the new **Elegard™** system, which is designed to elevate a patient’s head during CPR to increase survival in patients suffering cardiac arrest.
- EMS District Captains attended a **difficult airway class** which provided them with additional maneuvers and tactics for managing airways in patients that are unable to breathe on their own.
- **Rapid Intervention Team (RIT)/Mayday** training was also conducted. RIT teams are comprised of two or more firefighters dedicated to the search and rescue of other firefighters in distress during mayday events. A mayday is declared for three main reasons: firefighters are lost or trapped, injured, or are missing/unaccounted for on an emergency scene.
- Other training hours include activities such as ‘hot wash’ discussions to review significant calls, officer development academies, and daily physical training.



Department personnel participated in VMR training. This course is designed to train the rescuer in the knowledge and skills of extricating victims from heavy vehicles and machines.



COMMUNITY RISK REDUCTION DIVISION



The department took delivery of its new CPR van! This van provides at-a-glance instruction on how to save a life.



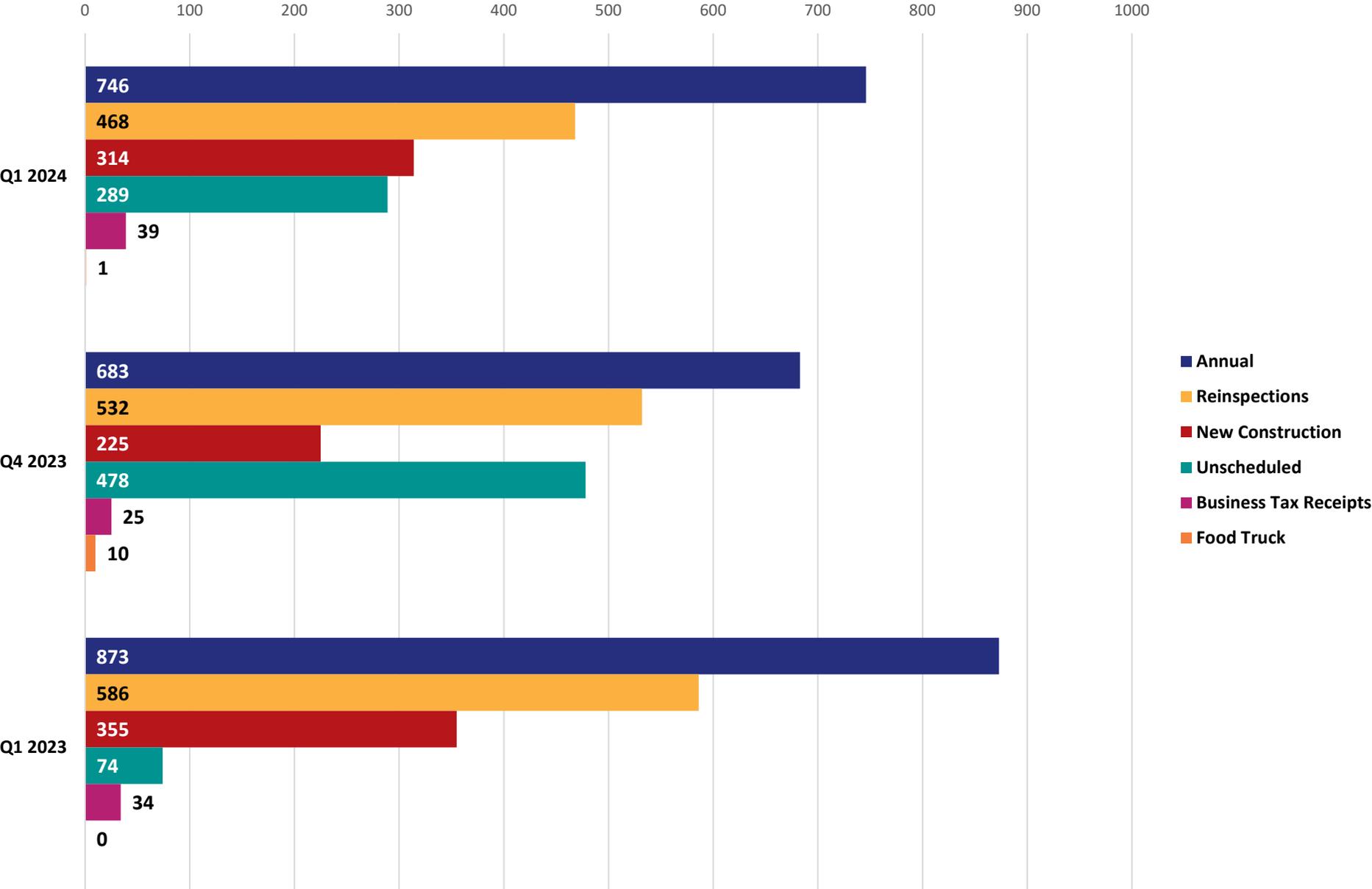
Department personnel demonstrated their new structural collapse and rescue skills at **Public Safety Day**. These skills are part of the future technical rescue team.



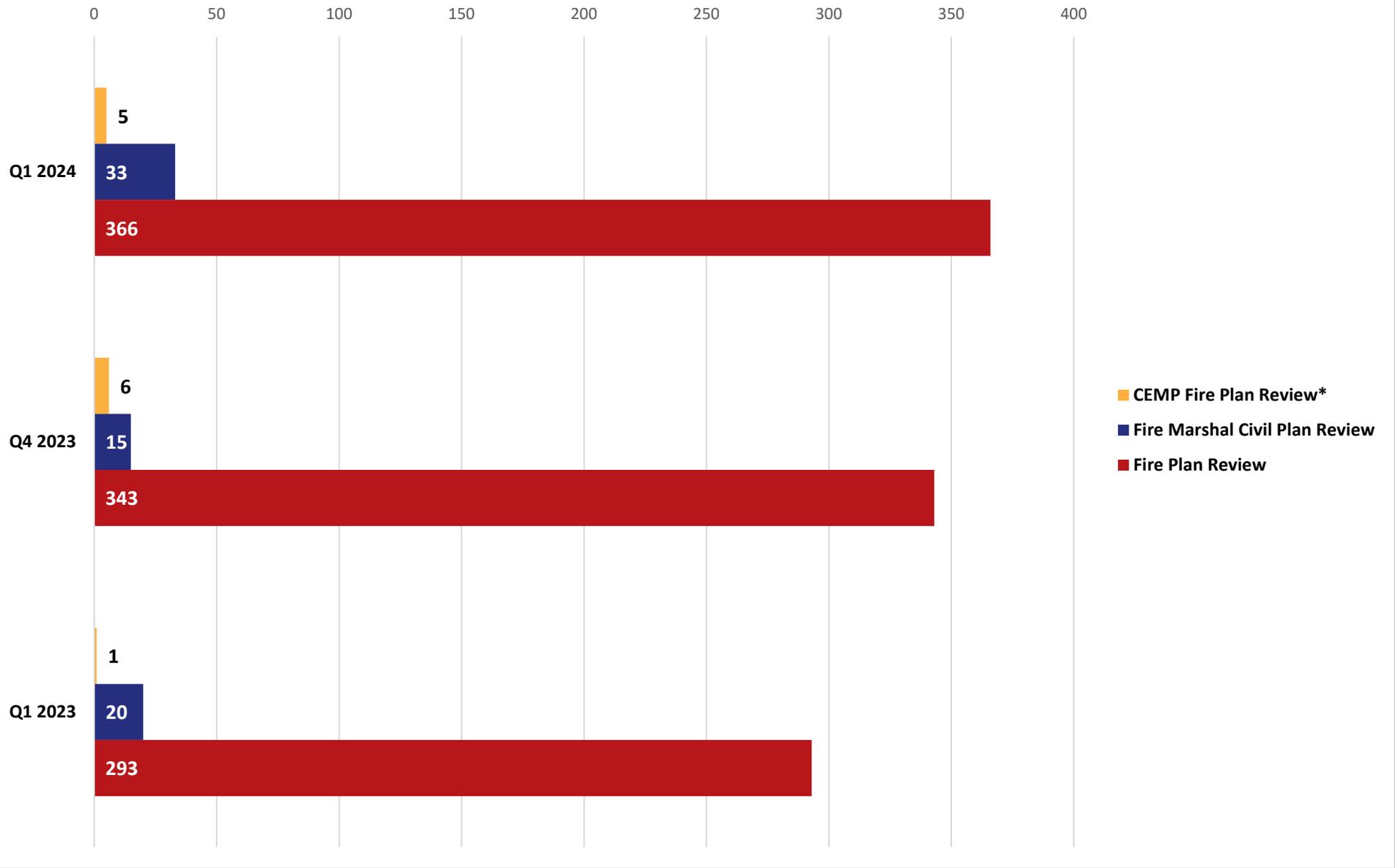
Residents from **BallenIsles** and employees at **Florida Power and Light** participated in hands-only CPR classes.



Inspection Activities

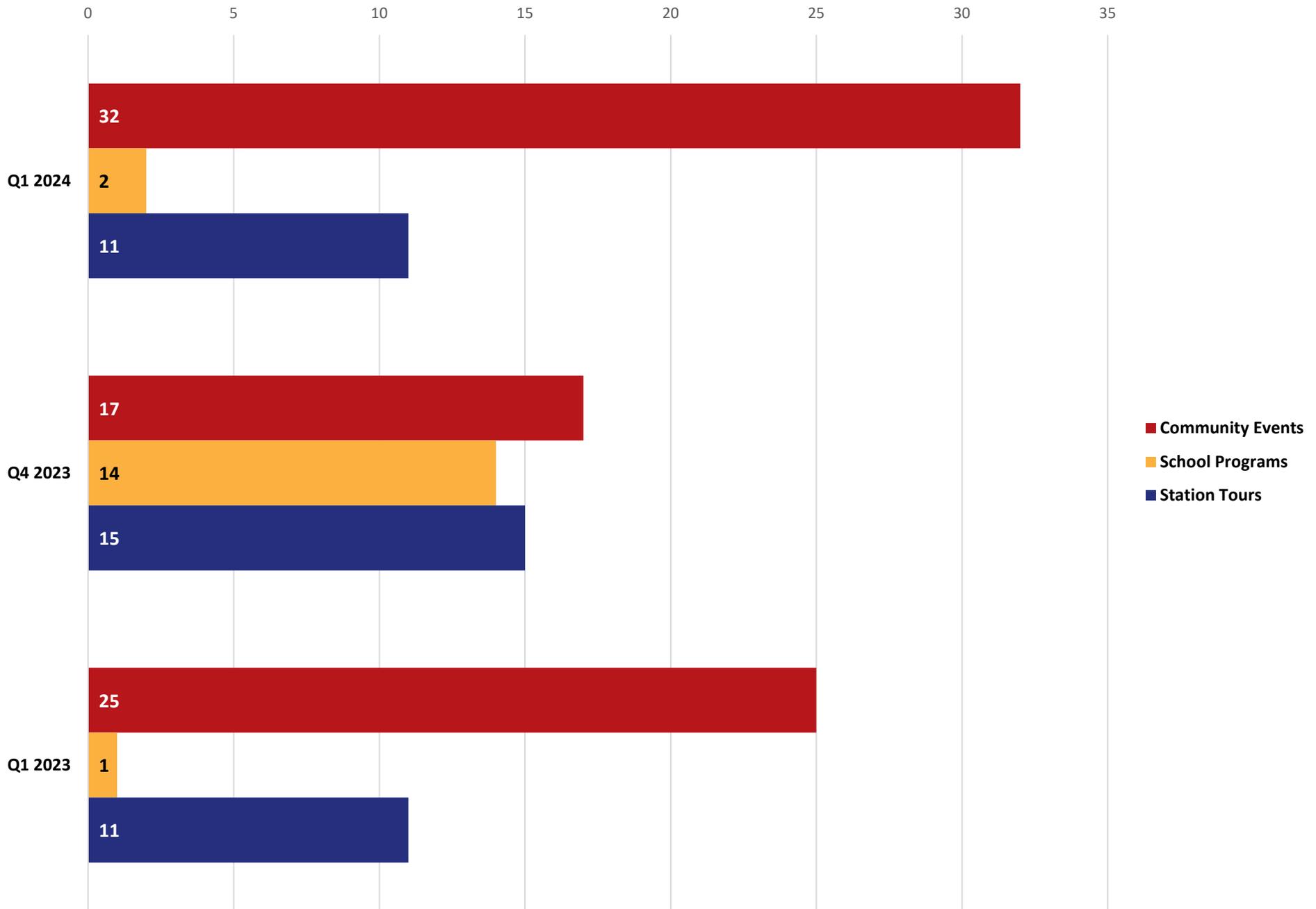


Plan Review

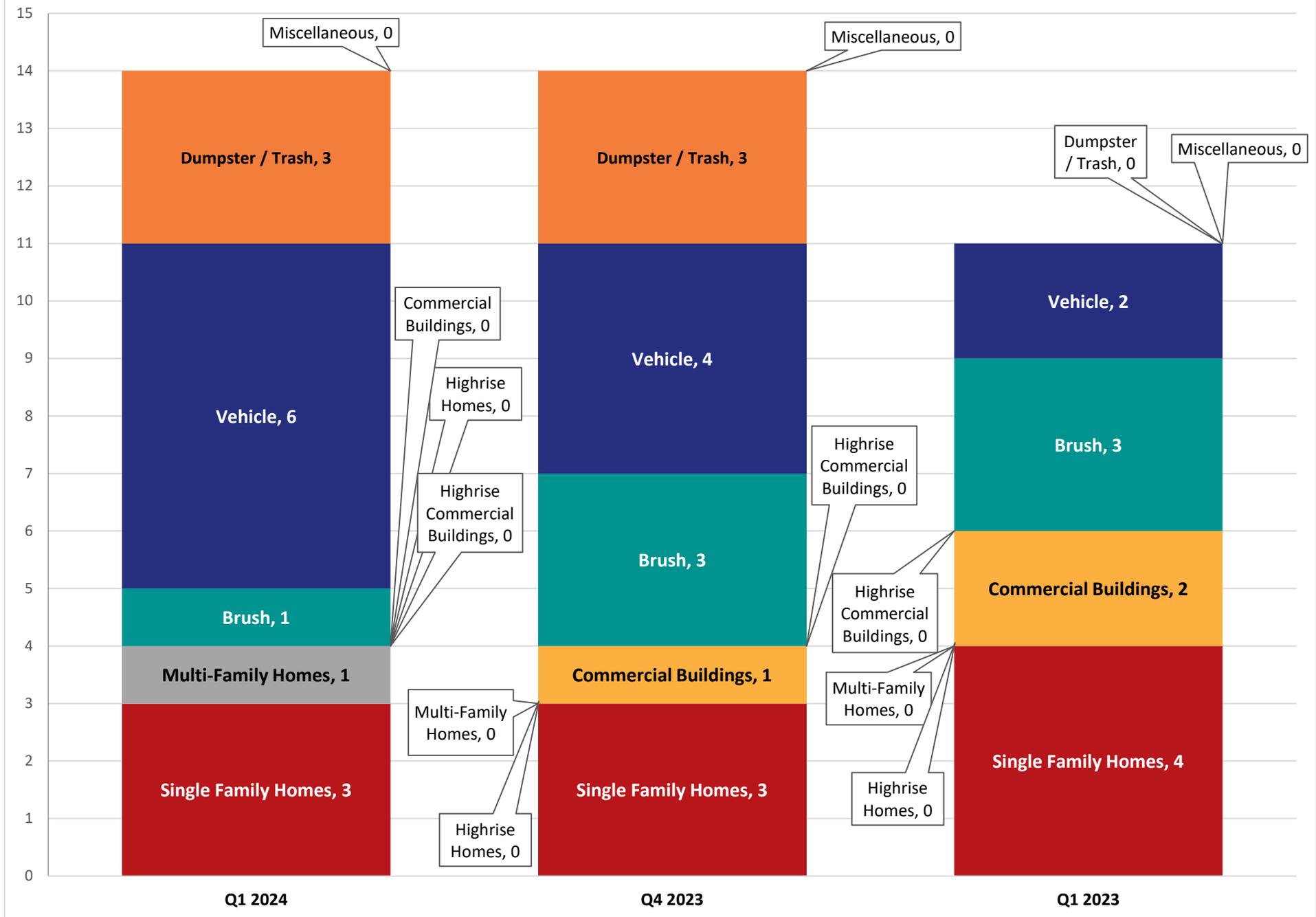


**Comprehensive Emergency Management Plans (“CEMP”) are required by all healthcare occupancies. They are designed to help mitigate any type of threat to their operations.*

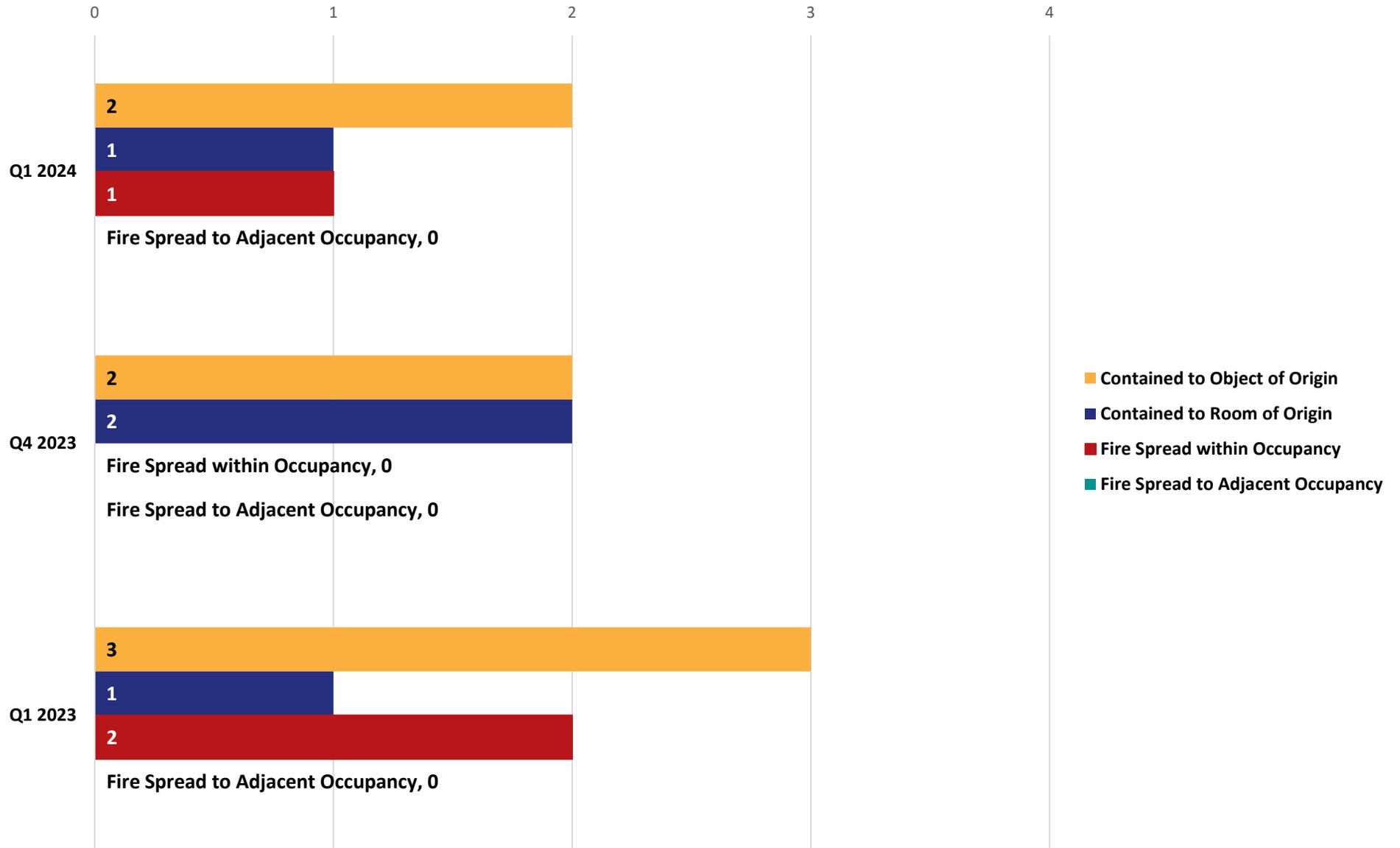
Community Education Events



Fire Activity Within City Limits



Structure Fire Containment



Structure fires occur in single family homes, multi-family homes, high-rise homes, commercial, or high-rise commercial buildings. The object of origin is the item identified that first caught fire. The room of origin is the space identified where the fire started.

STRUCTURE FIRE LOSS

1st Quarter 2024

- Total Dollar Loss: \$25,300
- Potential Loss: \$787,000

4th Quarter 2023

- Total Dollar Loss: \$3,000
- Potential Loss: \$4,907,651

1st Quarter 2023

- Total Dollar Loss: \$393,780
- Potential Loss: \$7,147,715

- **Total Dollar Loss:** defined as the dollar amount of the property plus contents.
- **Potential Dollar Loss:** defined as the dollar amount of the property and contents that was saved.

DEPARTMENT NEWS: RETIREES, PROMOTIONS, & NEW HIRES



Battalion Chief John McLaughlin **Years of Service: 28**

Battalion Chief John McLaughlin began his career with Palm Beach Gardens Fire Rescue in 1996. He was proudly promoted through all operational ranks within the department and set the bar for others to follow as he excelled in each position held. Chief McLaughlin pioneered many new standards through education, training, and physical fitness within the department.

One of his many lasting accomplishments was introducing CrossFit to the department in the early 2000's, which is still widely supported today. His dedication to health and fitness created a culture within the department that will allow him and many others to get their "10 Good Summers"!

Welcome to:

Shyanne Jenkins, hired as **Fire Inspector**

Kenneth Gonzalez, hired as **Fire Inspector**

Driver/Engineer Brett Petrovich **Years of Service: 30**

Driver/Engineer Petrovich honorably served the City for 30 years. He received several commendations from grateful citizens over the years.



Nickolas Steryou, promoted to **Battalion Chief**



David Hubert, promoted to **Captain**



Joshua Berry, promoted to **Rescue Lieutenant**



Nicholas Johnson, promoted to **Driver/Engineer**