



PALM BEACH GARDENS FIRE RESCUE

2023 THIRD QUARTER REPORT



Congratulations to Rescue Lieutenant Logan and Driver/Engineer Hewitt for graduating from the Law Enforcement Auxiliary Class #7! These personnel will now serve as SWAT medics for the Police Department's SWAT team.

PATIENT CARE SATISFACTION RATING: 97.40%

COMMUNITY RISK REDUCTION DIVISION SATISFACTION RATING: 100%

CPR ATTENDEES: 348

EXECUTIVE SUMMARY

During the third quarter of 2023, Fire Rescue responded to **3,448** emergency calls, **67%** of which were medical calls.

District Captain Winkelman received the **Tenet Heroes Award** from Palm Beach Gardens Medical Center and was inducted into the Tenet Hall of Fame. The Tenet Heroes program celebrates those individuals who make a meaningful impact within their communities and go above and beyond their daily responsibilities.

On September 22nd, Fire Rescue personnel participated in the **Make a Meal** event hosted by Christ Fellowship. Volunteers packaged meals to be delivered to areas in the Philippines that

have been hit by a hunger crisis.

The department hosted the University of Miami's **Cancer in the Fire Service** lecture in September. Attendees were presented with information about ways to reduce the risk of cancer in the fire service and were offered a chance to participate in the University of Miami's ongoing studies.



Tenet Heroes Award Ceremony



Make a Meal Participants

A team from Fire Rescue participated in the **2023 Fire Truck Pull** to benefit Connections, a nonprofit educational center that specializes in instruction to students with autism in Palm Beach County. The department's Ladder 61 aerial was used for the event, which raised \$23,000. The Fire Rescue team earned first place in the "Lowest Combined Weight Pull" category.

Department personnel collected for the **Fill the Boot** program benefiting the Muscular Dystrophy Association.

Facilitators from the Center for Public Safety Excellence's Technical Advisor Program were on-site for four days to conduct work sessions for the department's updated **community-driven strategic plan**. A total of 32 community members provided feedback and comments about the department's level of service, which were used by 27 department stakeholders to develop goals and objectives to improve the level of service over the next five years.

Department personnel held a **Patriot Day Workout** on September 11th at Station 63. Participants completed a workout to honor the 343 firefighters and 72 police officers that perished on that day.



2023 Fire Truck Pull Competition Team



Patriot Day Workout

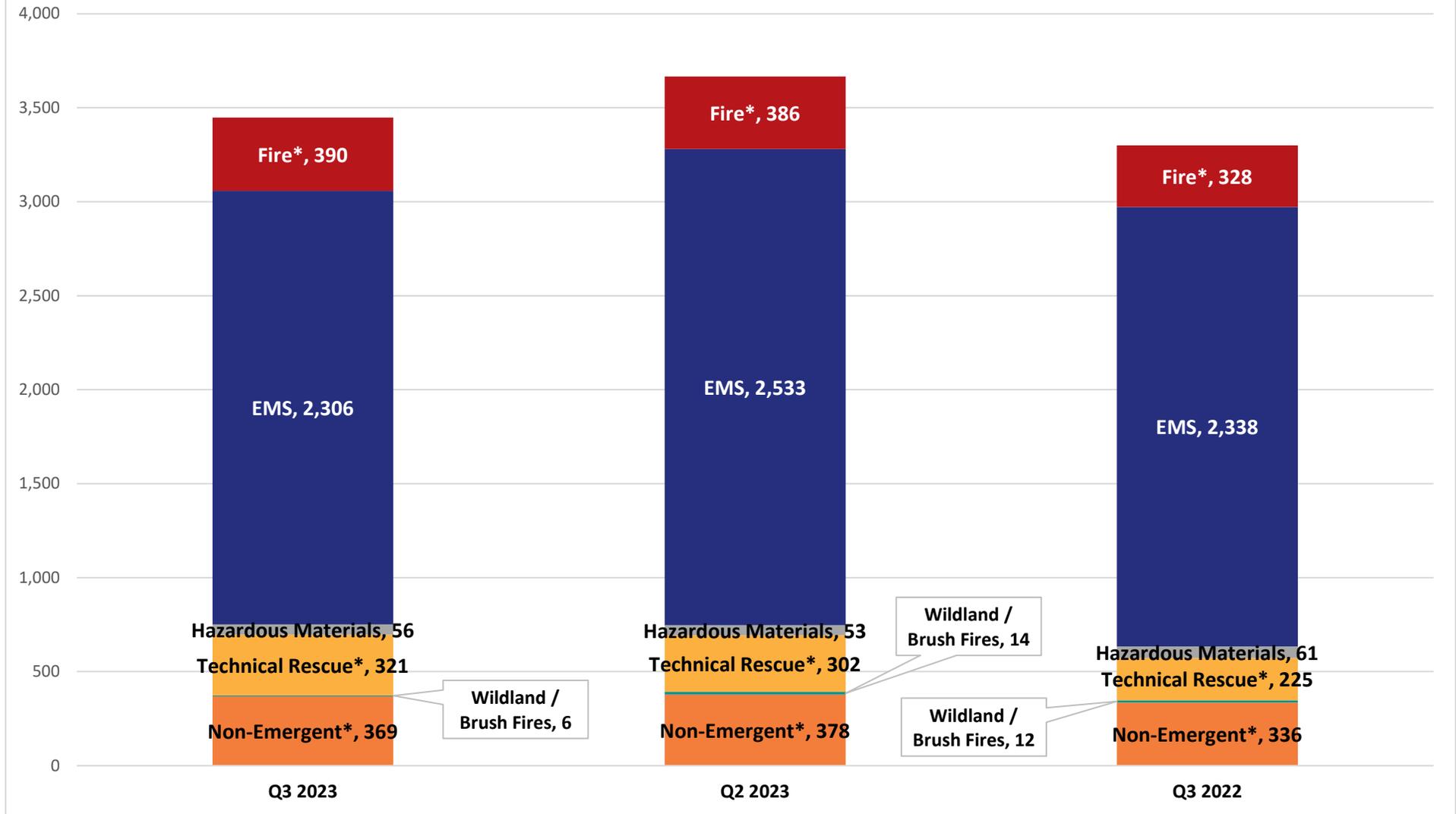


Strategic Plan Department Stakeholders

OPERATIONS DIVISION

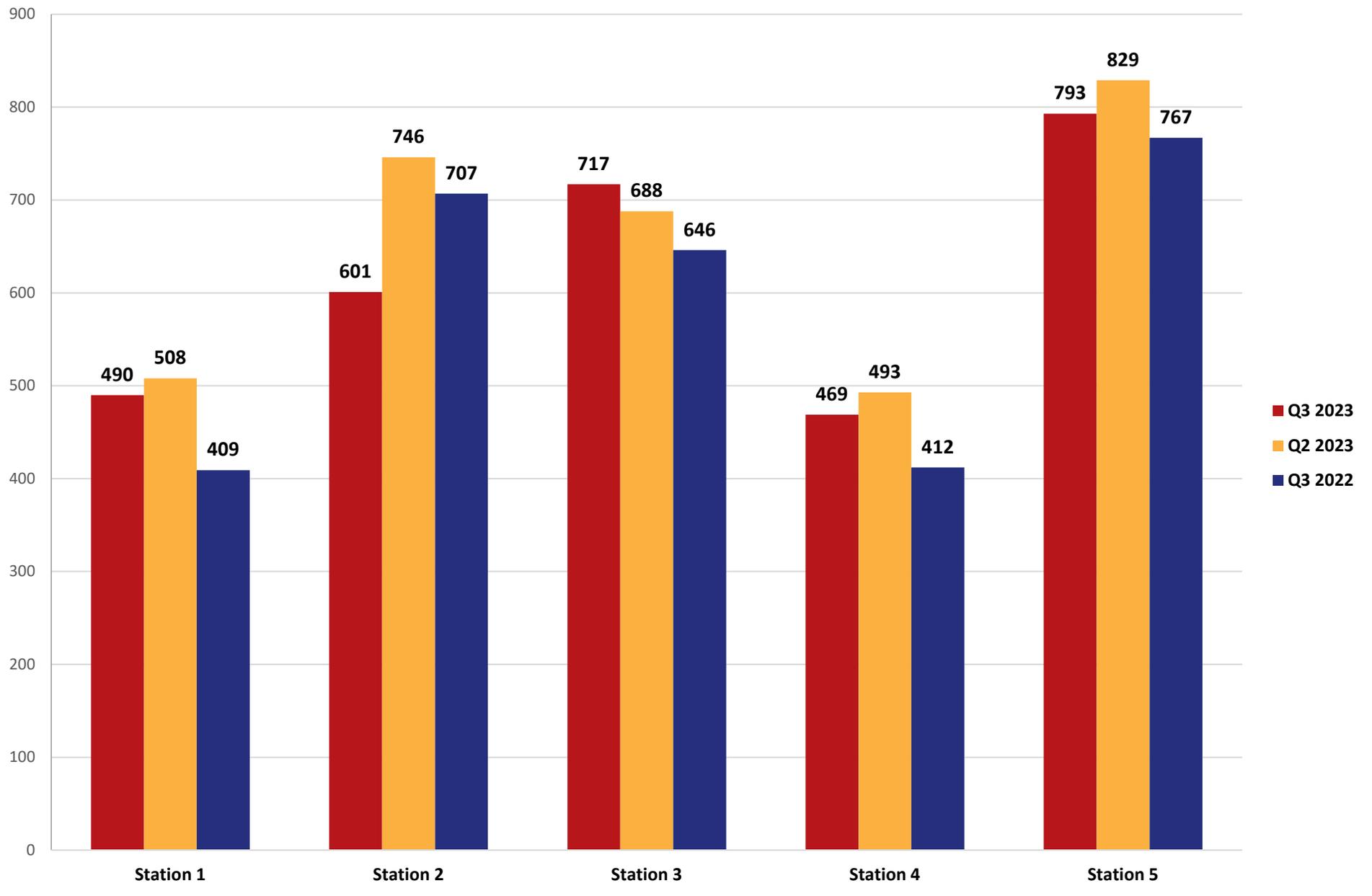
Dispatched Call Types

(may be different than the actual call type found on arrival)



*Fire calls include responses to fire alarms. Technical rescue emergencies include car accidents, construction accidents, open water incidents, high-angle rescue, and industrial accidents. Non-emergent responses include calls such as public assists, investigations, or falls without injuries.

Total Call Volume by Station Zone



Calls Inside and Outside of City Limits



EMS DIVISION



Department personnel were recognized at two life-saving ceremonies in July as part of the ongoing HEARTSafe program. These ceremonies are held whenever Fire Rescue personnel successfully resuscitate a patient suffering from cardiac arrest who is discharged neurologically intact from the hospital. The survivors and their family are also present at these ceremonies.

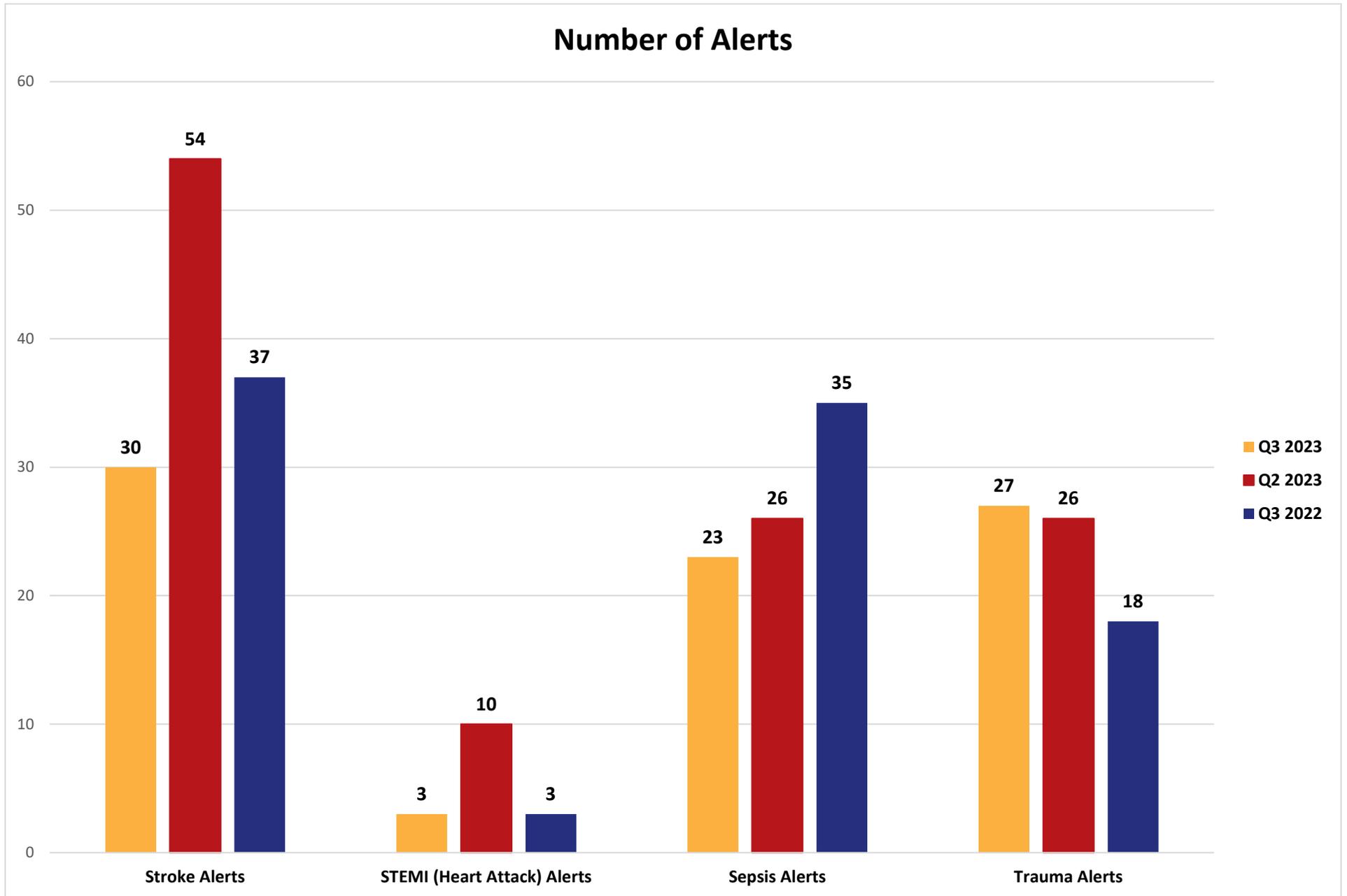


For the 9th consecutive year, the department received the **Mission: Lifeline Gold** award in recognition for efforts in caring for and treating patients having a heart attack.

Thanks to a generous donation from the **BallenIsles Charities Foundation**, Palm Beach Gardens Fire Rescue was able to donate 13 AEDs and AED storage boxes to local organizations and houses of worship. The department provided training for the organizations on use of these AEDs and the importance of hands-only CPR.

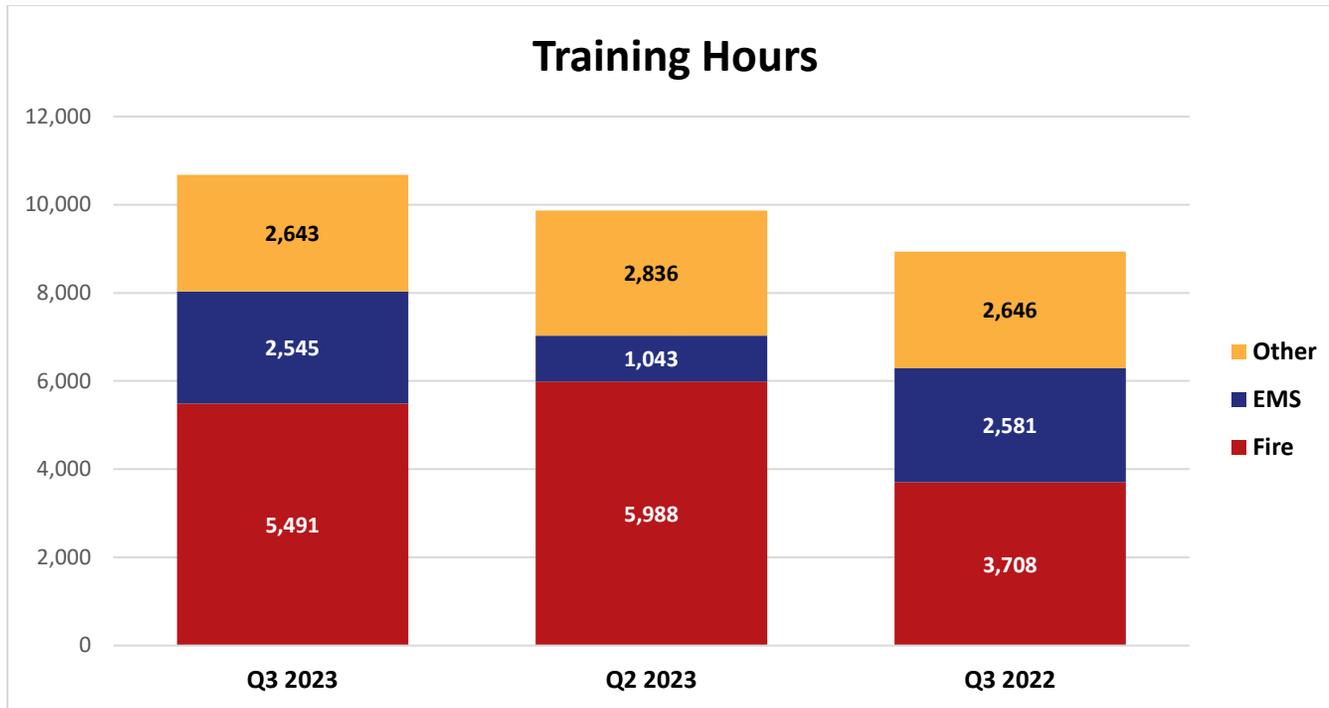


Number of Alerts

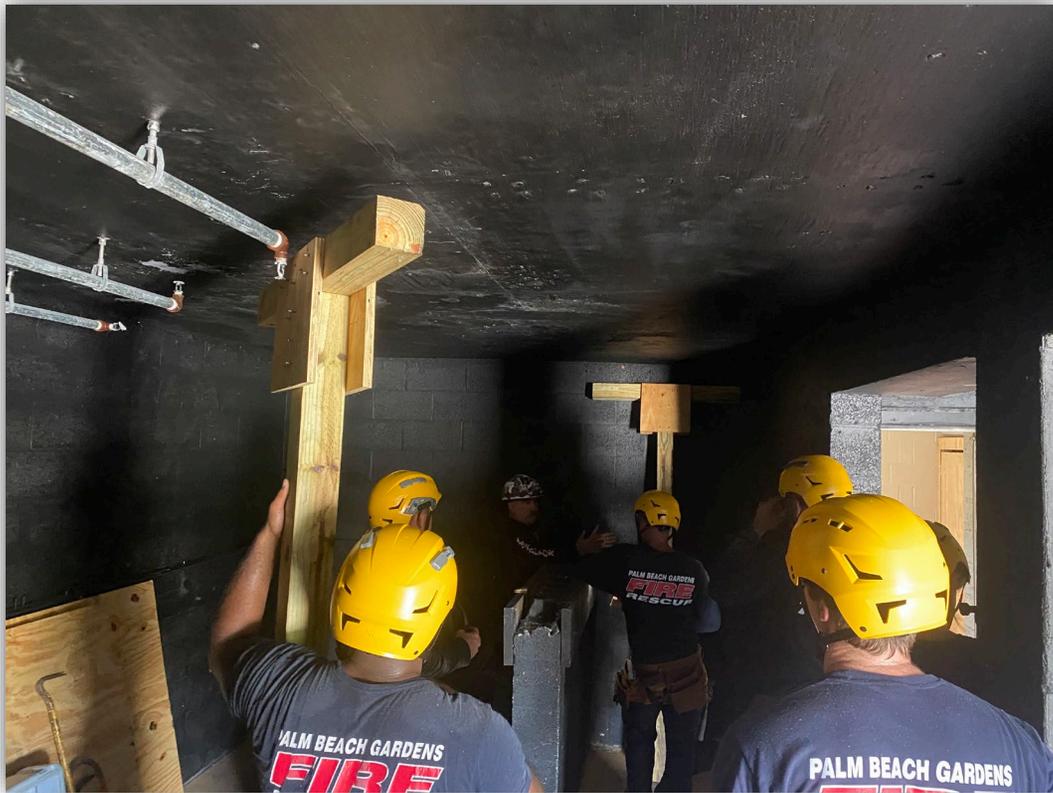


Patients that meet “alert” criteria are critically ill and require rapid transport to specialty hospitals so that they can receive the best possible care to decrease morbidity and mortality. The goal is to provide rapid stabilization and short on-scene times of ≤ 10 minutes. Hospitals are notified early so that they can prepare to receive the patient upon Fire Rescue’s arrival.

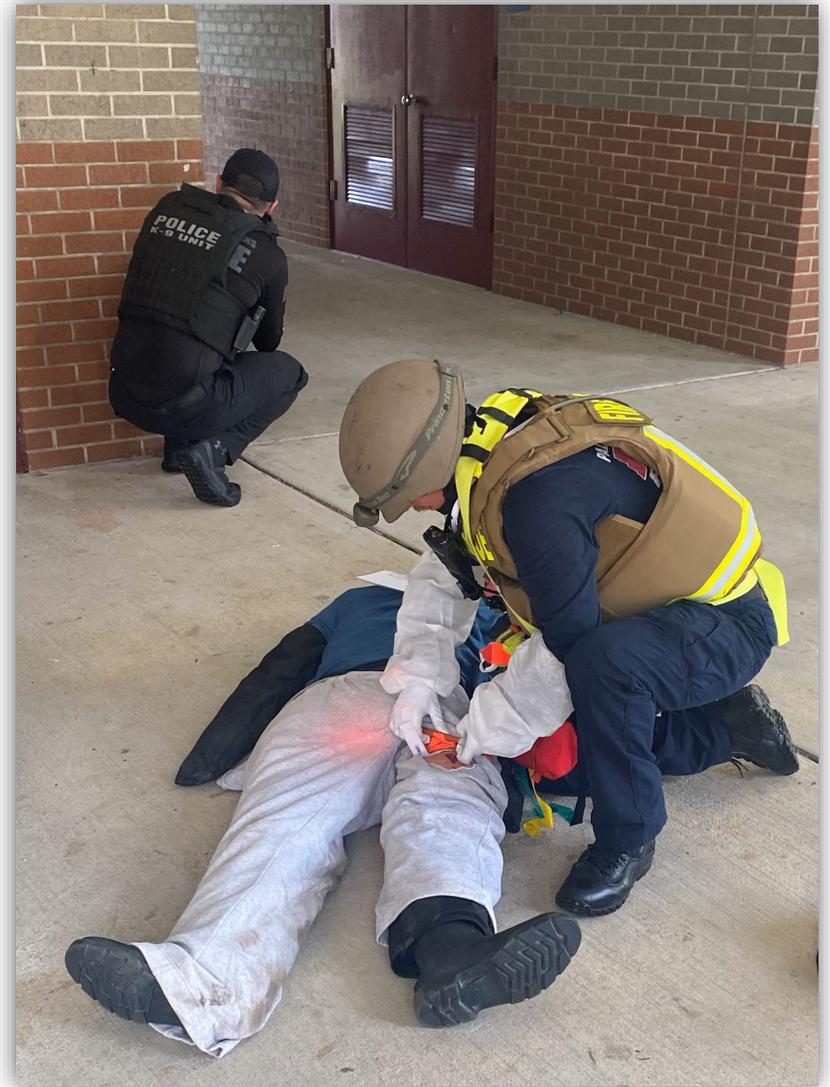
TRAINING DIVISION



- The department hosted a 12-lead ECG class presented by **Tim Phalen**, co-author of the “12-lead ECG in Acute Coronary Syndromes” book. This class was open to neighboring departments and provided a review of ECG interpretation.
- Multi-department training with North Palm Beach Fire Rescue and Palm Beach County Fire Rescue was conducted in August at the Public Safety Training Complex. The training scenario was 4-story apartment fire including training smoke, search and rescue, fire attack, water supply, and ventilation operations.
- Personnel who successfully completed the written promotional tests for the Driver/Engineer and Rescue Lieutenant positions participated in the respective academies as the last step in the promotional test process. These academies are 40-hours in length and cover topics necessary to serve in the driver/engineer and rescue lieutenant positions.
- Department personnel completed an EMS report writing class conducted by **Page Wolfberg & Wirth LLC**. This class covered liability issues, consistency in report writing and documentation according to department policies and protocols, and elements necessary for reimbursement.
- Personnel also trained on the new EMS protocols and completed their bi-annual advanced cardiac life support (ACLS) and CPR renewal courses.
- Other training hours include activities such as ‘hot wash’ discussions to review significant calls, officer development academies, and daily physical training.



Department personnel participated in structural collapse training. This course is designed to train the rescuer operating in a collapsed building of light construction. They learned how to reinforce damage to structures in order to allow rescuers to operate in a collapsed building.



Personnel from the Fire Rescue and Police Departments held their annual active assailant training in July.

COMMUNITY RISK REDUCTION DIVISION



Palm Beach Gardens Fire Rescue partnered with the Palm Beach Gardens Recreation Department to provide Hands-Only CPR instruction for patrons at the City's Aquatics Complex on **World Drowning Prevention Day**.

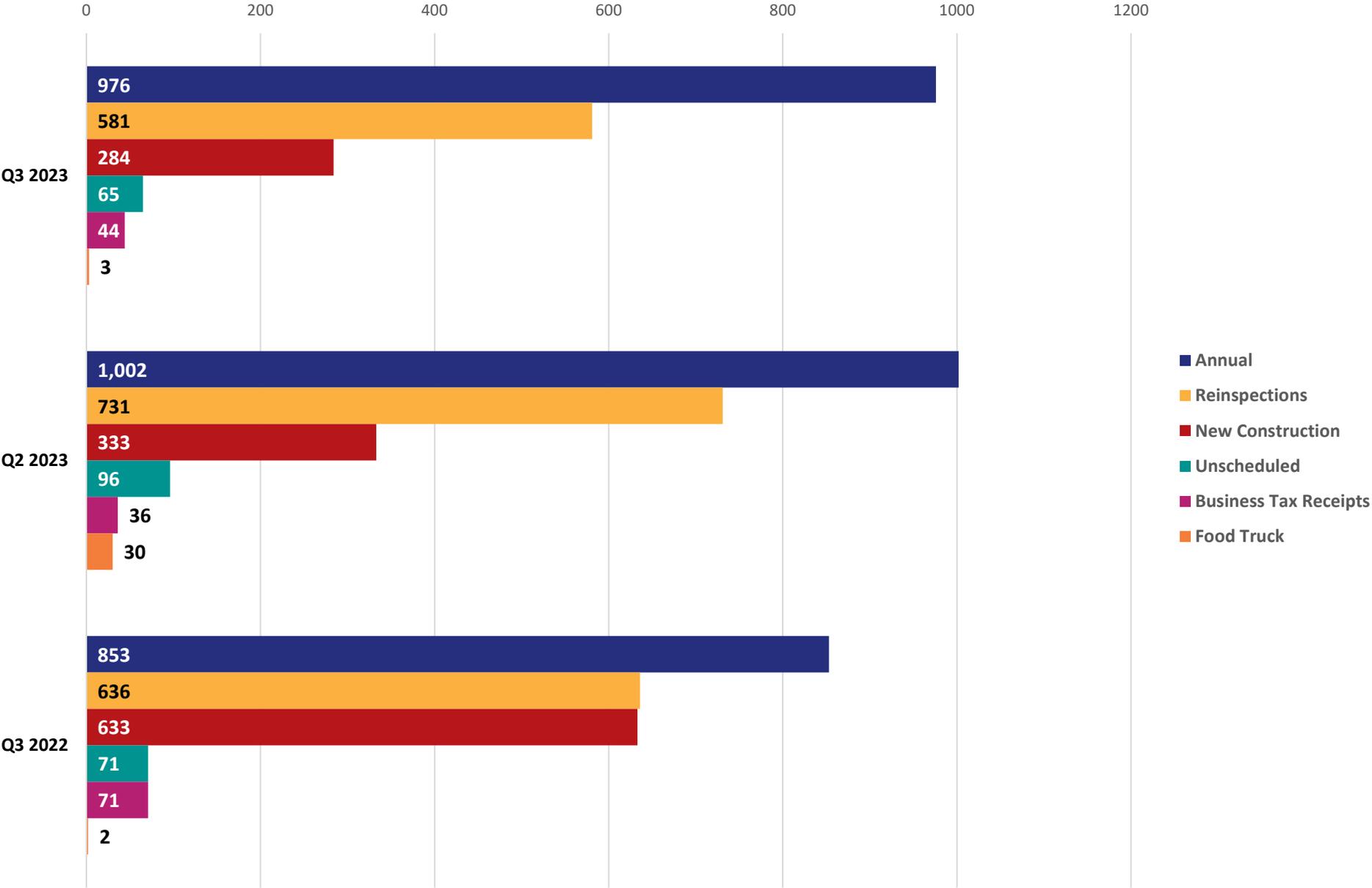


Fire Rescue participated in the **Rec n' Rescue** held at the Green Market during Park and Recreation Month. Patrons had the chance to interact with department personnel and learn more about fire engines. The public education trailer was also onsite to provide valuable training.

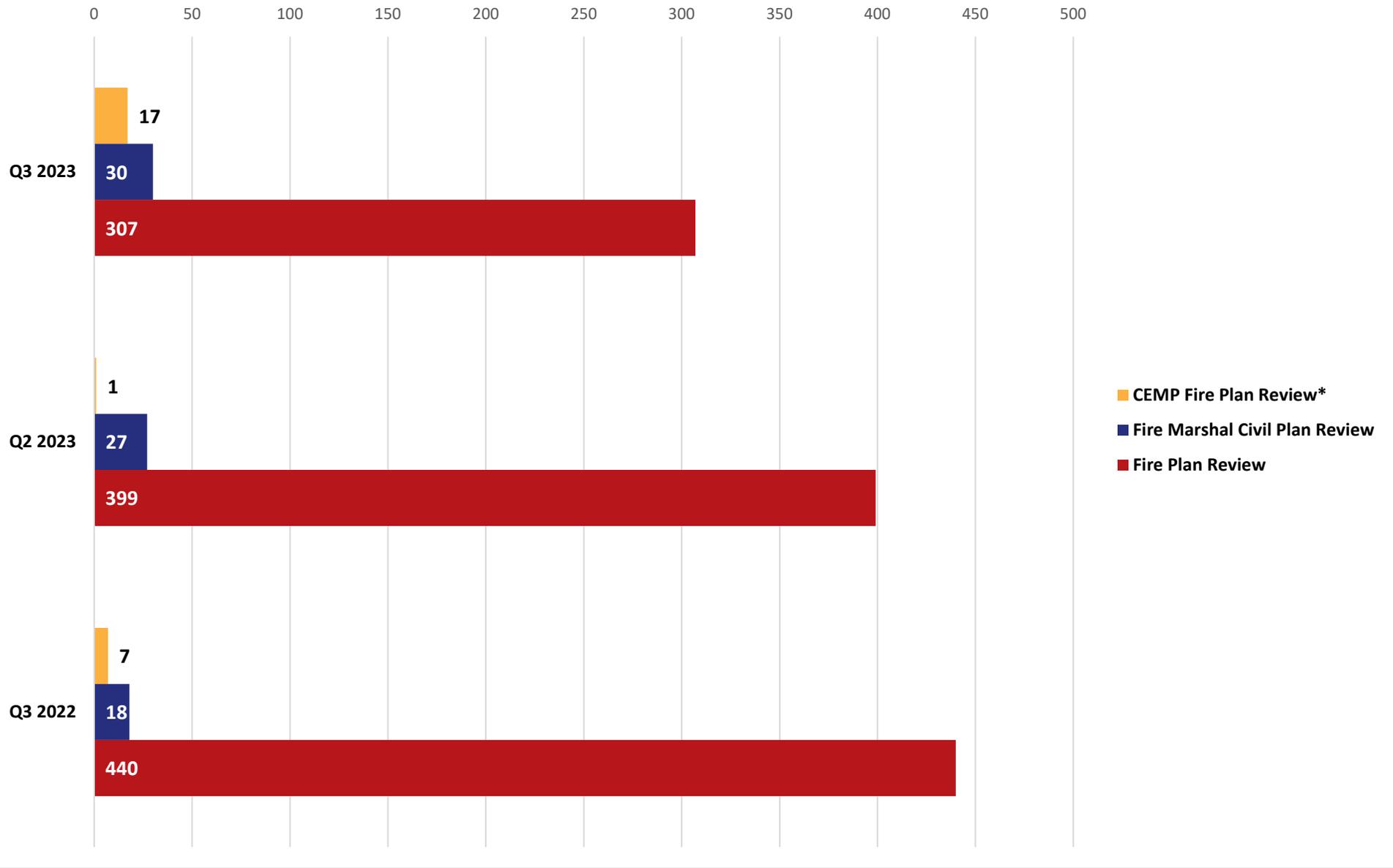


Palm Beach Gardens Fire Rescue partnered with the Physical Education Department at **H.L. Watkins Middle School** to provide 7th and 8th grade students with instruction in hands-only CPR.

Inspection Activities

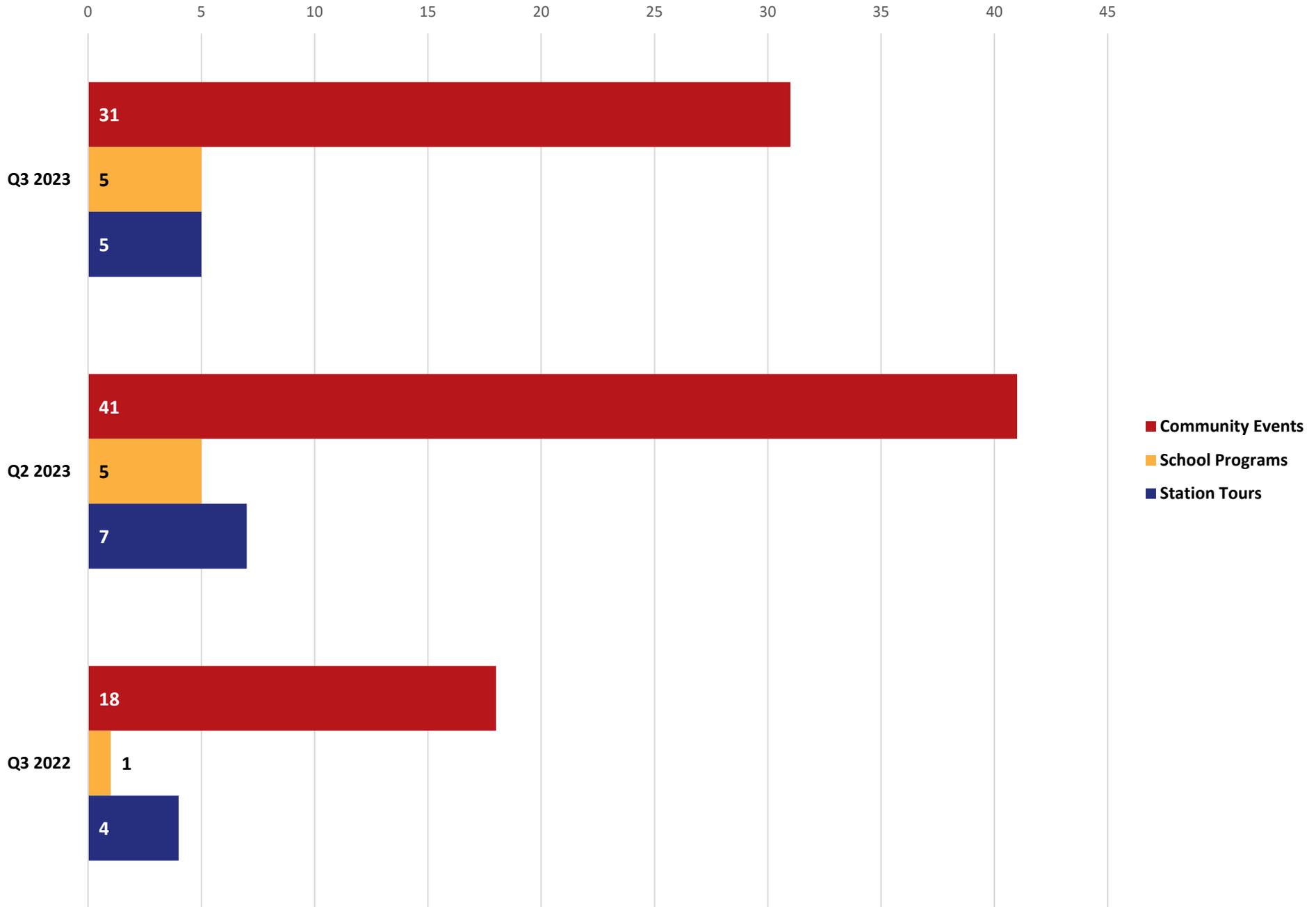


Plan Review

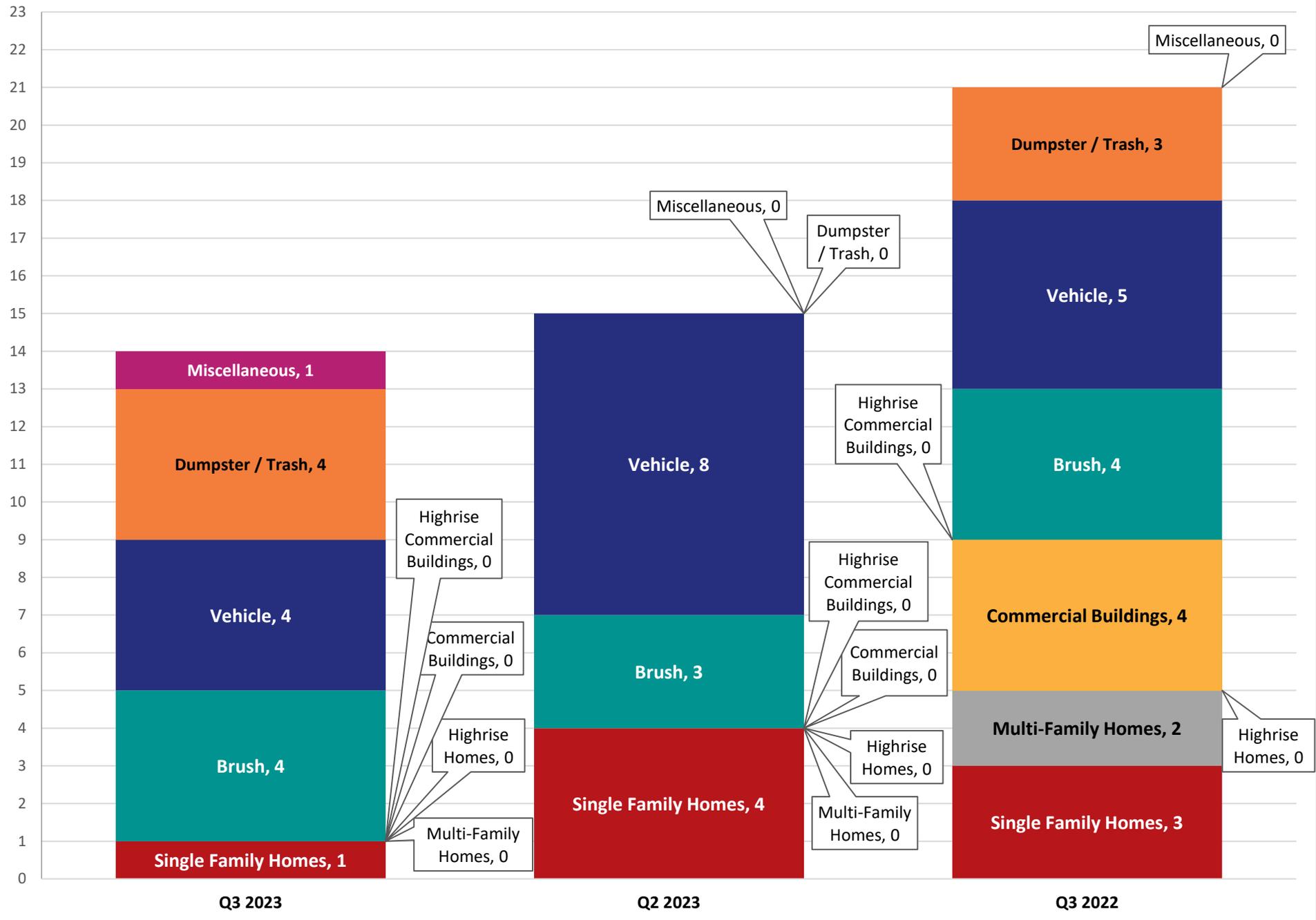


**Comprehensive Emergency Management Plans (“CEMP”) are required by all healthcare occupancies. They are designed to help mitigate any type of threat to their operations.*

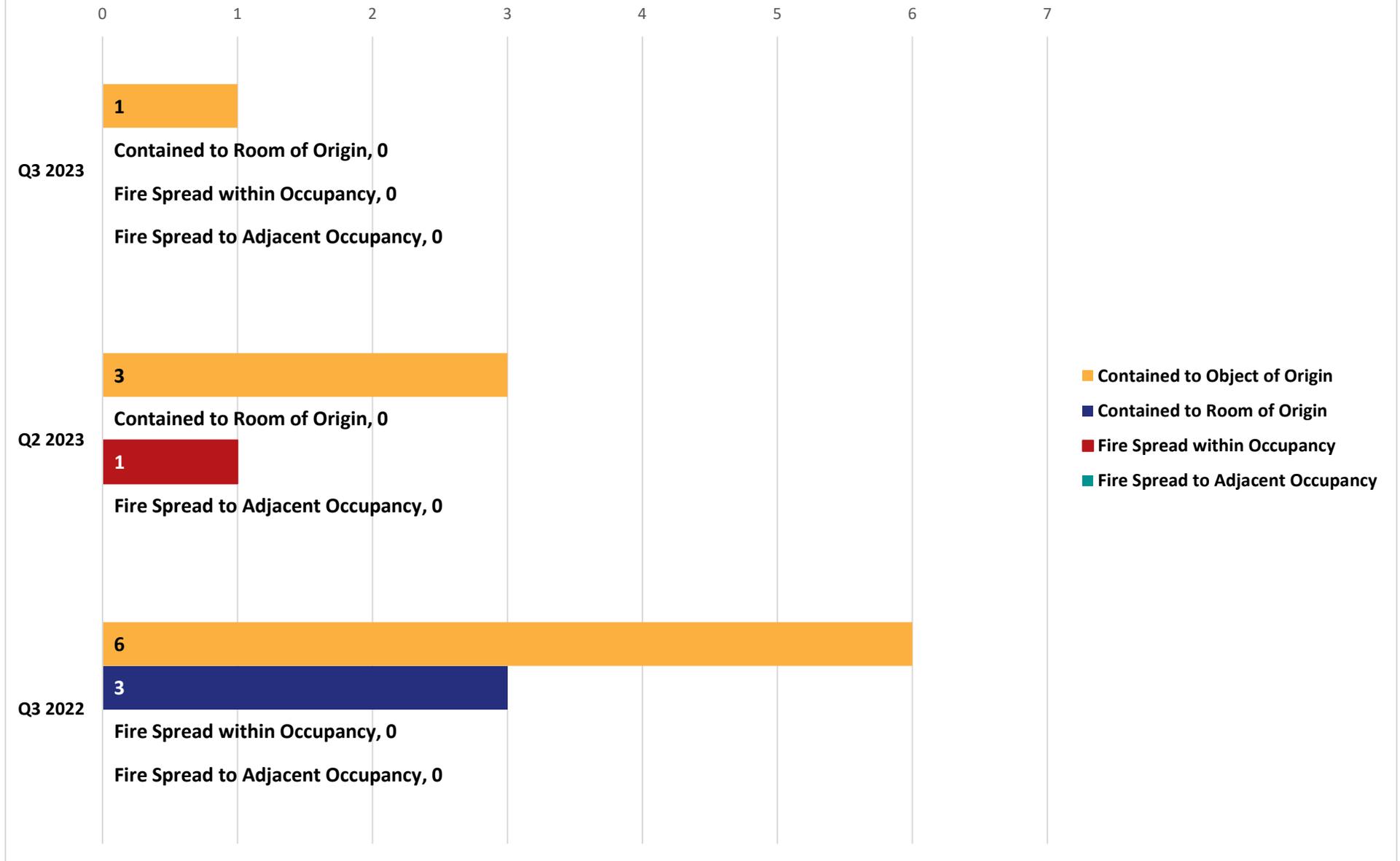
Community Education Events



Fire Activity Within City Limits



Structure Fire Containment



Structure fires occur in single family homes, multi-family homes, high-rise homes, commercial, or high-rise commercial buildings. The object of origin is the item identified that first caught fire. The room of origin is the space identified where the fire started.

STRUCTURE FIRE LOSS

3rd Quarter 2023

- *Total Dollar Loss: \$13,000*
- *Potential Loss: \$750,000*

2nd Quarter 2023

- *Total Dollar Loss: \$77,000*
- *Potential Loss: \$1,852,691*

3rd Quarter 2022

- *Total Dollar Loss: \$49,900*
- *Potential Loss: \$2,555,462*

- **Total Dollar Loss:** *defined as the dollar amount of the property plus contents.*
- **Potential Dollar Loss:** *defined as the dollar amount of the property and contents that was saved.*