

PALM BEACH GARDENS FIRE RESCUE

2022 SECOND QUARTER REPORT



Kids and young adults from the mentoring organization **C.H.A.M.P.** toured the fire station, learned about fire safety, and even had a chance to spray the hose. C.H.A.M.P. is a 501c3 organization that works with children and adults who have special needs.

PATIENT CARE SATISFACTION RATING: 95.14%

COMMUNITY RISK REDUCTION DIVISION SATISFACTION RATING: 86%



During the second quarter of 2022, Fire Rescue responded to 3,392 emergency calls, 71% of which were medical calls. For National Stroke Awareness Month in May, the department collaborated with the City’s Public Communications Department to create **Stroke Wars**, a stroke awareness PSA. The PSA has been viewed almost 6,000 times! In addition, the department partnered with **Palm Beach Gardens Medical Center** and **St. Mary’s Medical Center** to conduct stroke assessments at the City’s Green Market. A total of 225 stroke assessments were completed throughout the month.

The department hosted its **2021 Annual Awards Ceremony** in May. **Fire Medic Michael Ilarraza** received the William F. O’Brien Memorial (Firefighter of the Year) Award, Rescuer **Lieutenant Cody Wohlitka** received the Shawn Thurman Memorial (Paramedic of the Year) Award, **Captain Jeffrey Green** and **Fire Medic Charles Moran** received the Anthony Boniello Memorial for Academic Achievement Award, and numerous other department members received the Fire Chief Commendation and Special Service awards at this ceremony.



The department hosted the **International Association of Fire Fighters** PEER Support training class. A total of 33 personnel from different 7 departments (Greenacres, Palm Beach County, Delray Beach, Palm Beach, West Palm Beach, North Palm Beach, and Riviera Beach) attended this two-day training. Personnel learned how to provide support to their peers; educate fellow firefighters about behavioral health (e.g., PTSD and resilience); serve as a bridge to behavioral health programs and community resources; and build or enhance their department’s PEER support programs.

Additionally, the department hosted the **Early Detection Cancer Training for the Fire Service** conducted by **DetecTogether**. Personnel from Riviera Beach, Palm Beach, Palm Beach County, and Martin County Fire Rescue also participated in this training, which focused on helping

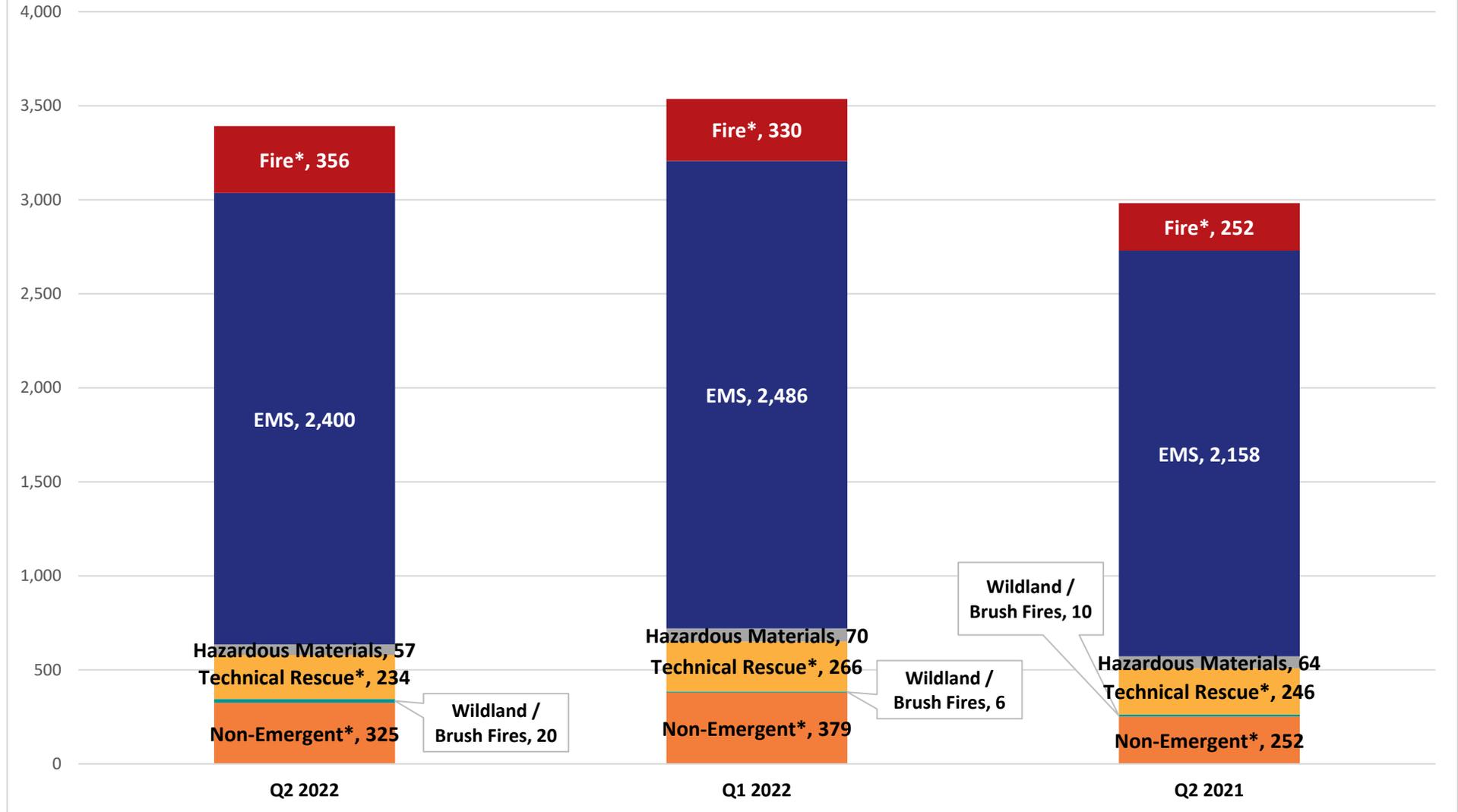
firefighters beat cancer by providing the “3 Steps Detect” to help identify cancer early.

Division Chief Bessette was appointed to the **Palm Beach County EMS Advisory Council**. This council is comprised of 20 members, 13 of whom represent the various components of the countywide EMS system. Chief Bessette’s seat represents all the EMS providers in Palm Beach County.

OPERATIONS DIVISION

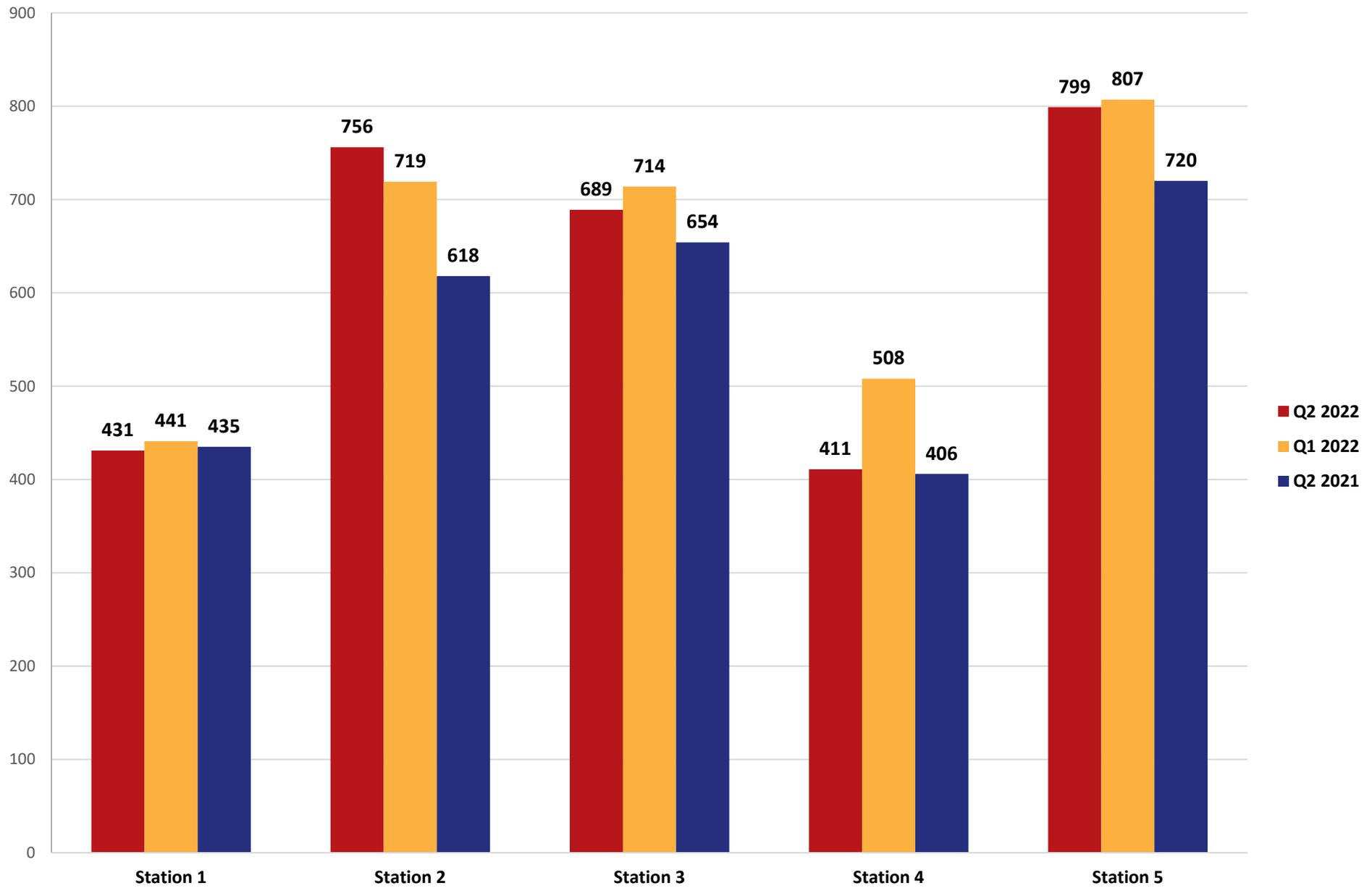
Dispatched Call Types

(may be different than the actual call type found on arrival)

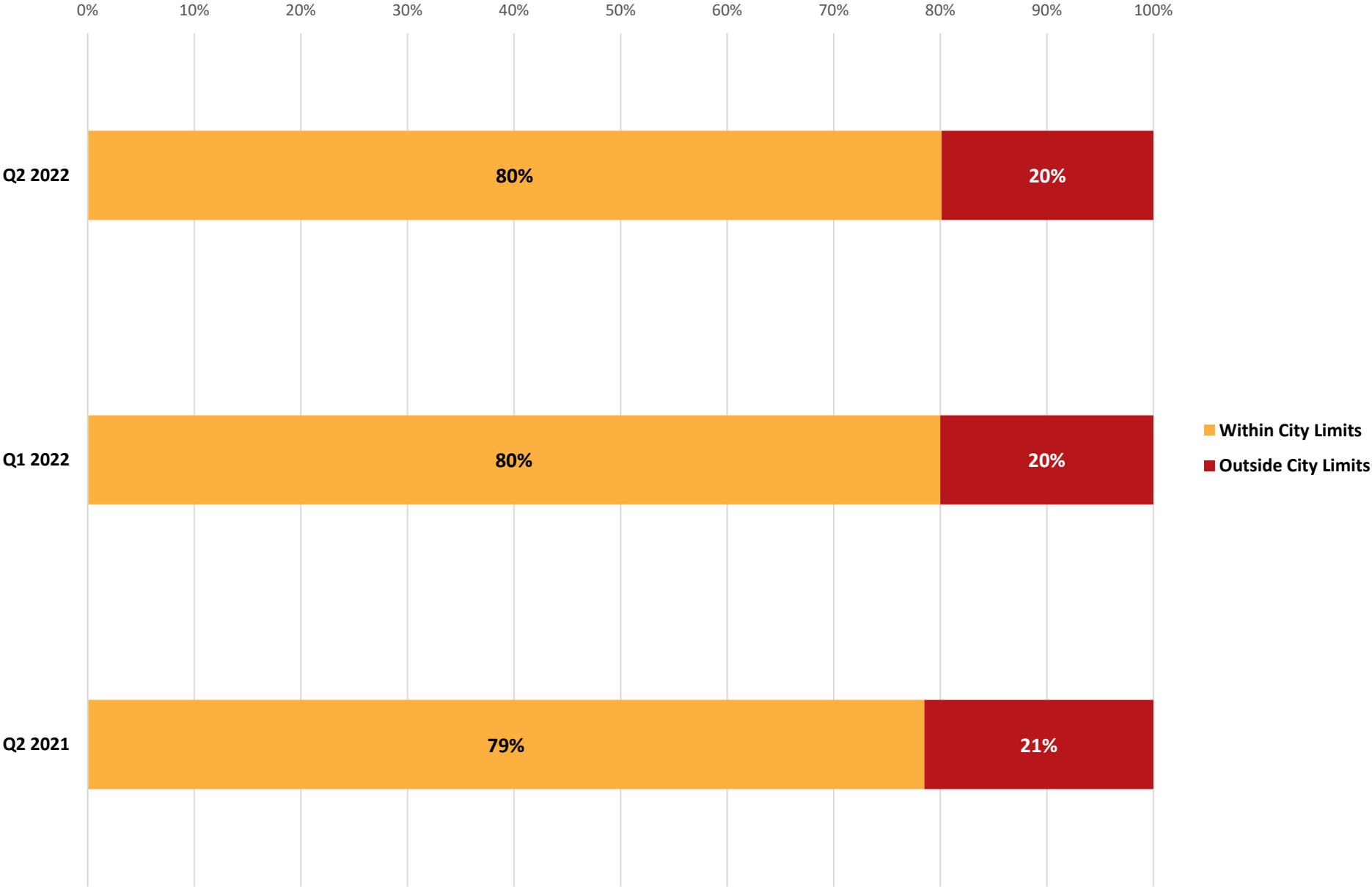


*Fire calls include responses to fire alarms. Technical rescue emergencies include car accidents, construction accidents, open water incidents, high-angle rescue, and industrial accidents. Non-emergent responses include calls such as public assists, investigations, or falls without injuries.

Total Call Volume by Station Zone



Calls Inside and Outside of City Limits





2022 Mission: Lifeline® EMS Recognition

The American Heart Association proudly recognizes

**Palm Beach Gardens Fire Rescue
Palm Beach Gardens, FL**

Mission: Lifeline® - EMS - GOLD PLUS

Achievement Award - EMS Agency

The American Heart Association/American Stroke Association recognizes this EMS provider organization for demonstrating continued success in using the **Mission Lifeline®** program. Thank you for applying the most up-to-date evidence-based treatment guidelines to improve patient care and outcomes in the community you serve.*

Handwritten signature of Nancy Brown in black ink.

Nancy Brown
Chief Executive Officer
American Heart Association

Handwritten signature of Donald M. Lloyd-Jones in black ink.

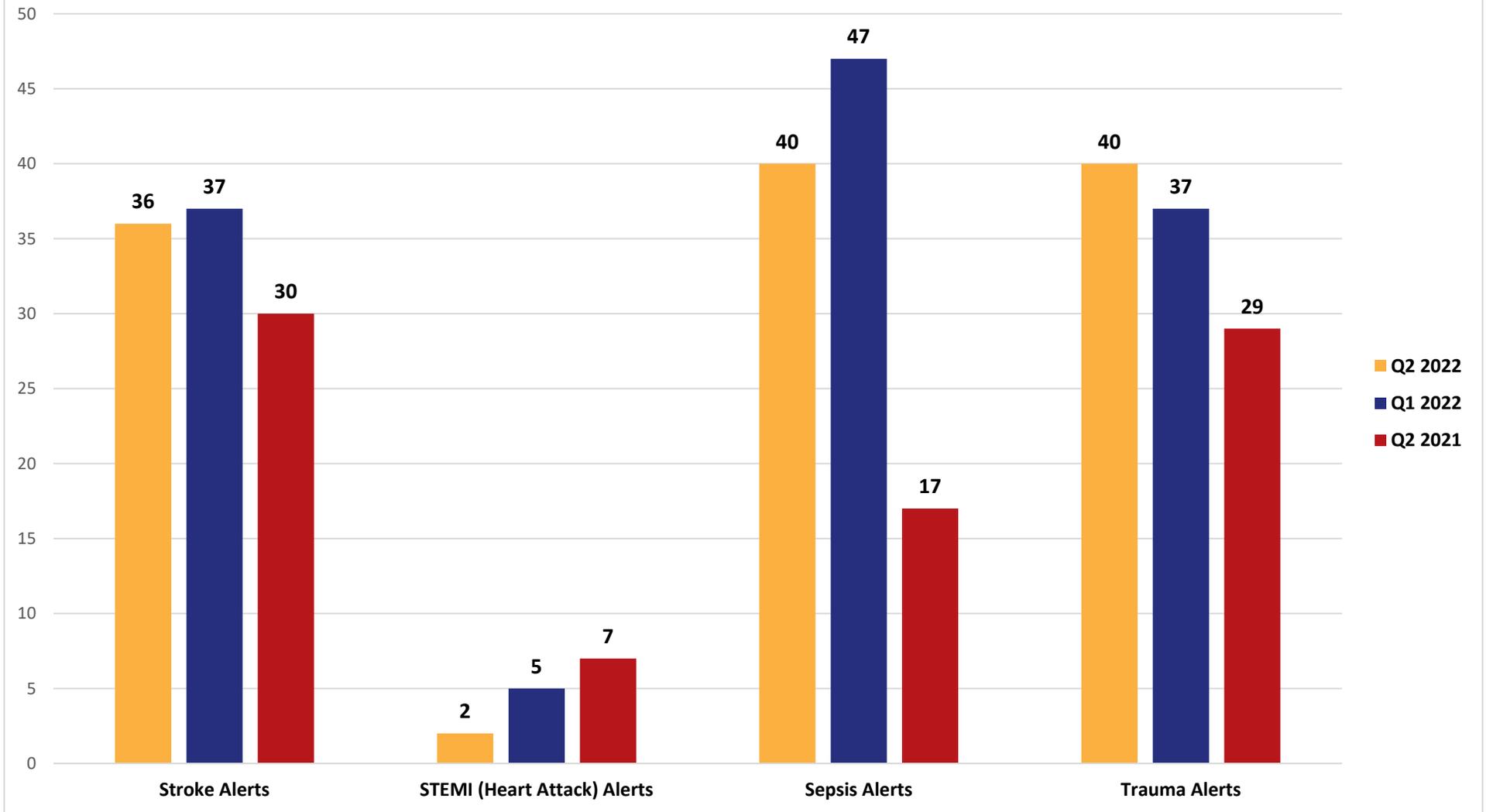
Donald M. Lloyd-Jones, MD, ScM, FAHA
President
American Heart Association

*For more information, please visit [Heart.org/MissionLifeline](https://www.heart.org/MissionLifeline)



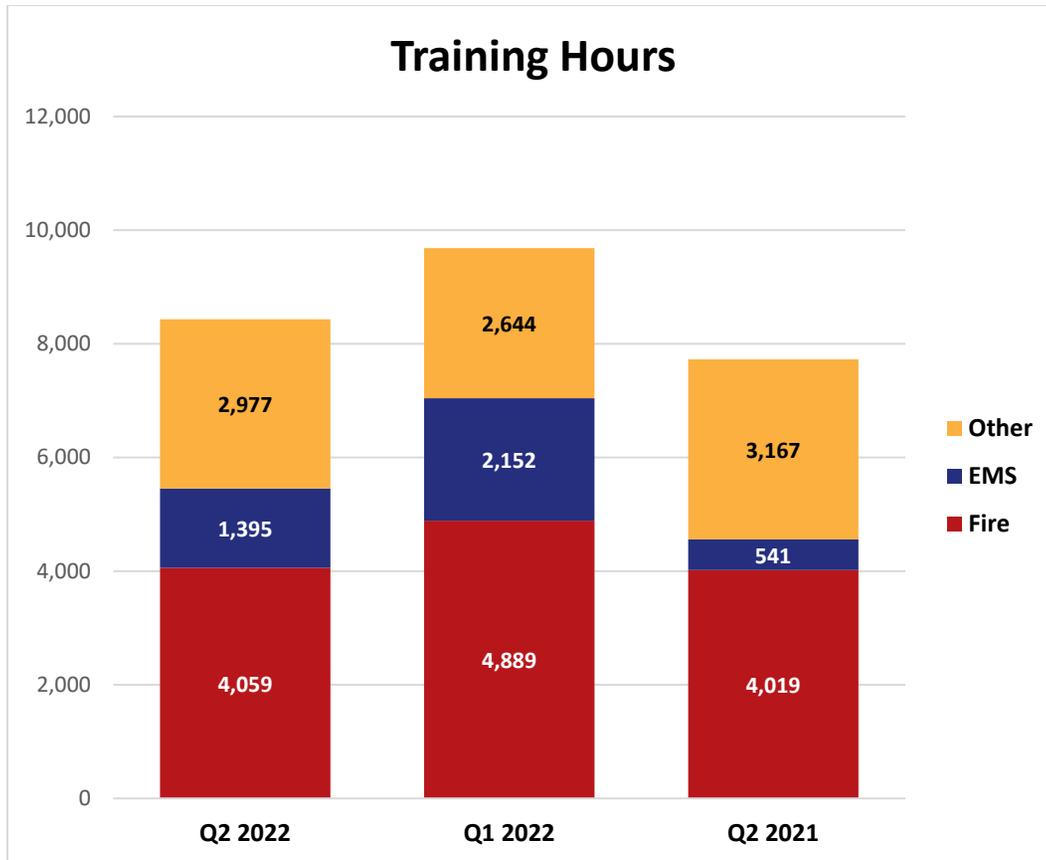
Palm Beach Gardens Fire Rescue received the **American Heart Association's Mission: Lifeline Gold Plus** award! This is the sixth year in a row that the department has received the award for meeting strict guidelines in treating patients suffering a heart attack.

Number of Alerts



Patients that meet “alert” criteria are critically ill and require rapid transport to specialty hospitals so that they can receive the best possible care to decrease morbidity and mortality. The goal is to provide rapid stabilization and short on-scene times of ≤ 10 minutes. Hospitals are notified early so that they can prepare to receive the patient upon Fire Rescue’s arrival.

TRAINING DIVISION



- Department personnel trained on bailout, which is a firefighter survival skill used when a firefighter is trapped, usually in a multi-story building, and has no other means of escape except through a window or other opening.
- Personnel also trained on Rapid Intervention Team (RIT)/Mayday events. A mayday is declared for three main reasons: firefighters are lost or trapped, injured, or are missing/unaccounted for on an emergency scene. RIT teams are comprised of two or more firefighters dedicated to the search and rescue of other firefighters in distress during mayday events.
- EMS training focused on the Resuscitation Academy, designed to improve neurologically intact outcomes for patients suffering a cardiac arrest. Neurologically intact means that a person was resuscitated and discharged from the hospital without suffering permanent brain damage.
- Other training hours include activities such as 'hot wash' discussions to review significant calls, officer development academies, and daily physical training.

COMMUNITY RISK REDUCTION DIVISION

All City employees received CPR, AED, and Stop the Bleed training.



The department re-started its **hands-only CPR** classes in May after a long hiatus due to the COVID-19 pandemic. A total of 18 people attended this training held in collaboration with Palm Beach Gardens Medical Center.



Palm Beach Gardens Fire Rescue partnered with the Palm Beach Gardens Police Department and The American Red Cross to provide a **Spring Safety Day** for residents at The Meadows. The American Red Cross went door-to-door asking residents if they had adequate smoke detectors and installed a total of 11 detectors for residents.

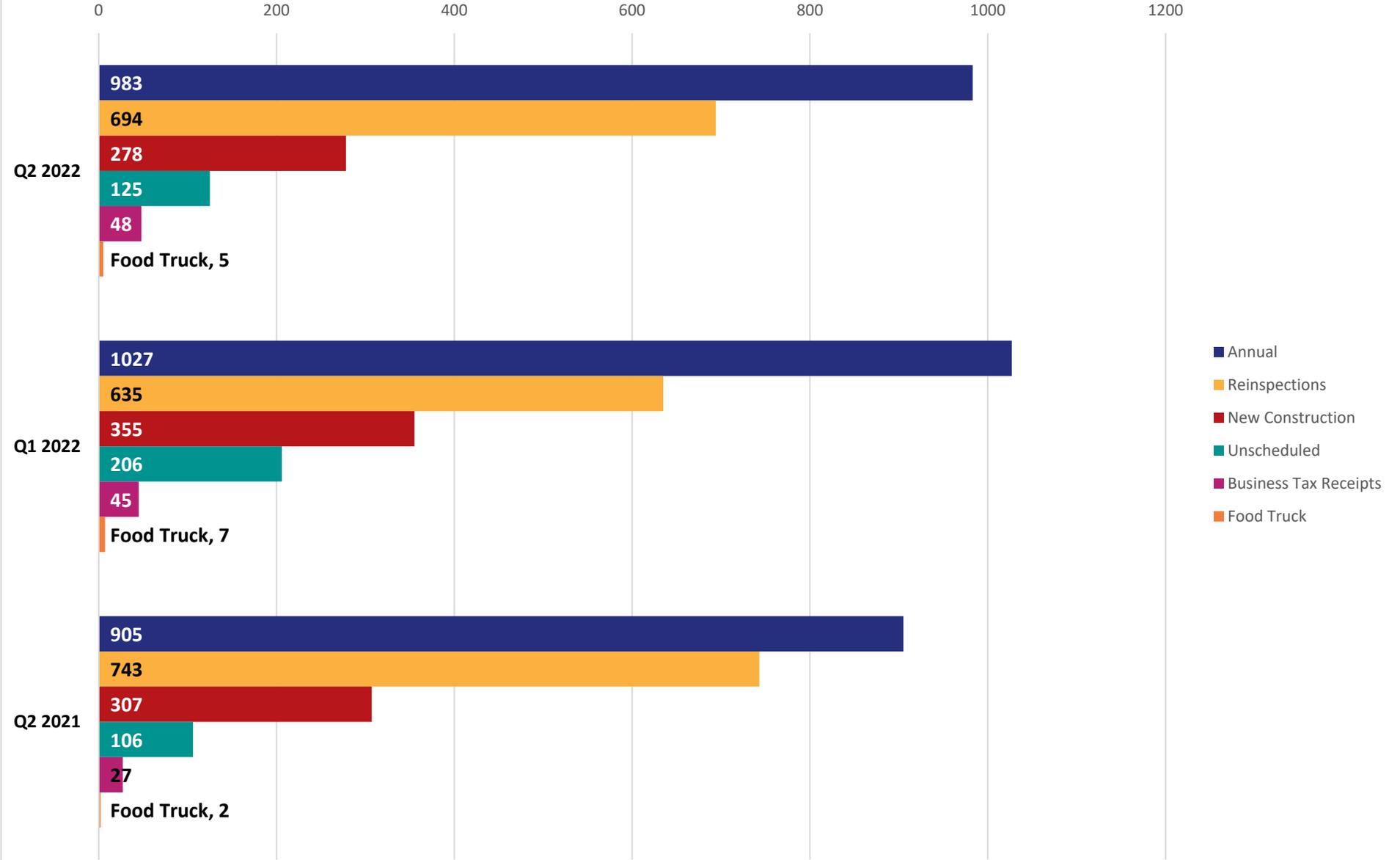


Fire Inspector Jean-Mary shows students at Palm Beach Gardens High school how to properly use a fire extinguisher during a **Safety 4 Life** event.

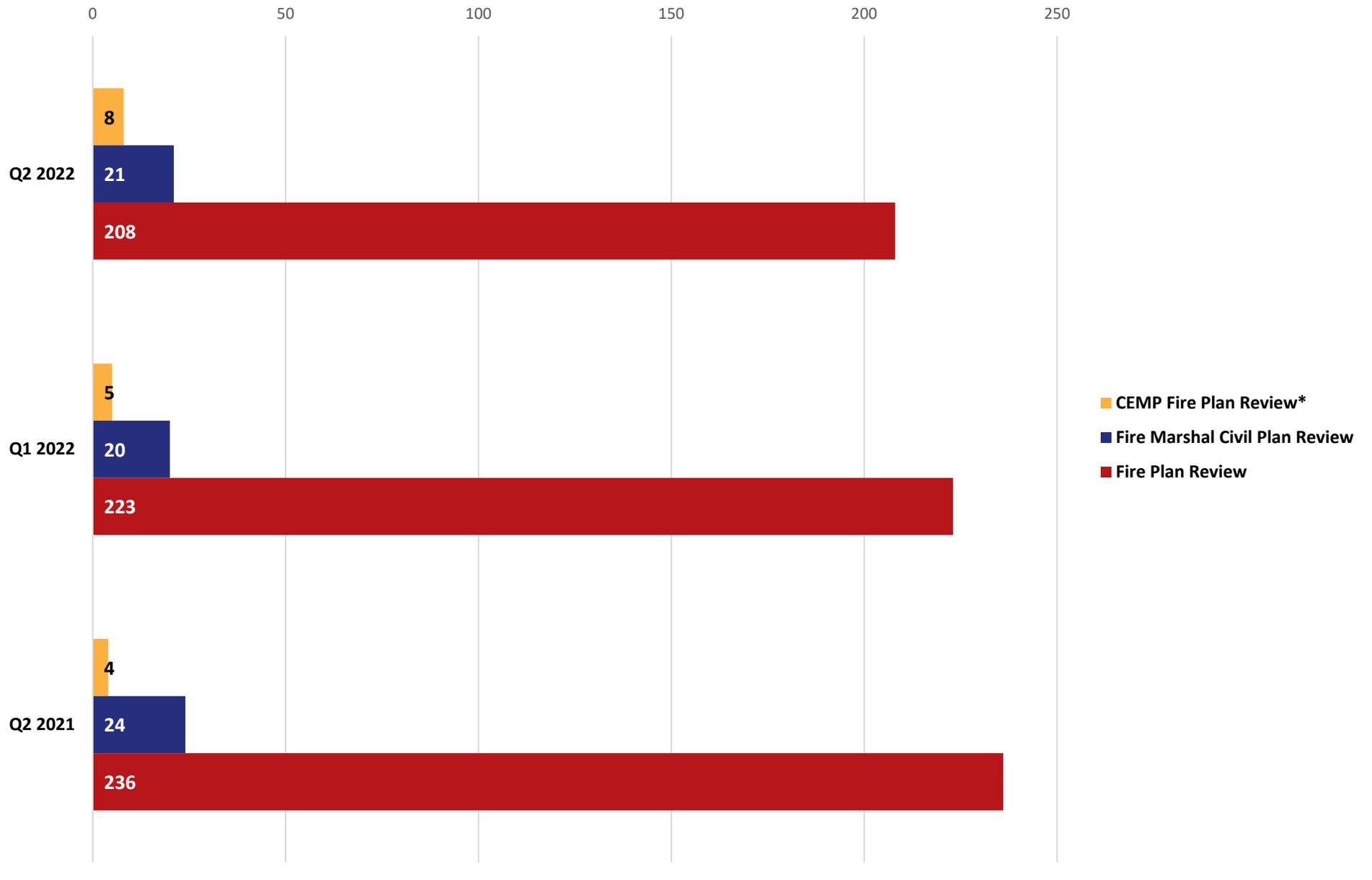


Families and children learned about fire safety at home and even had a chance to “escape” out the window of the mobile education trailer at the **Big Rigs for Kids** event at Legacy Place.

Inspection Activities

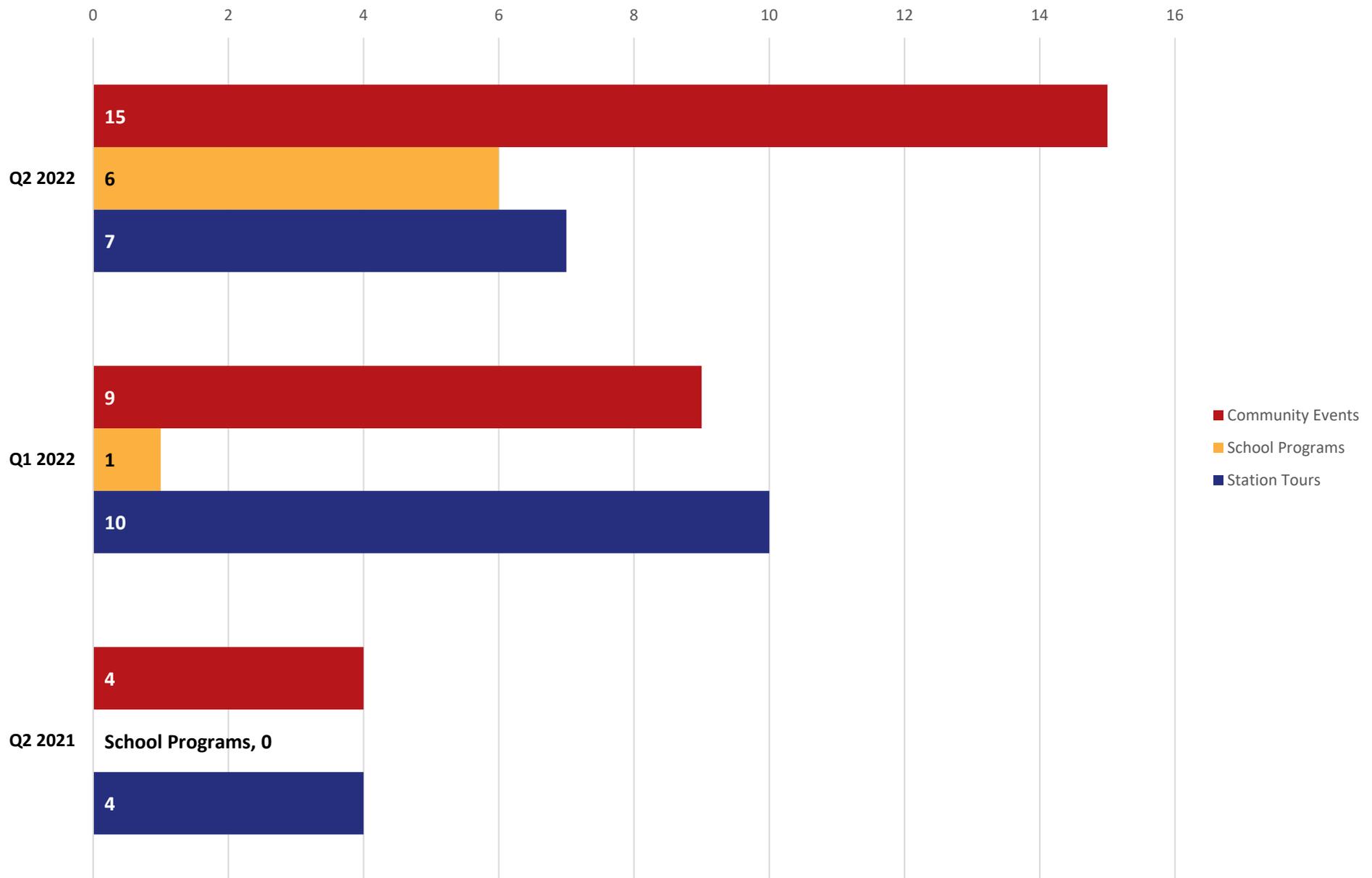


Plan Review



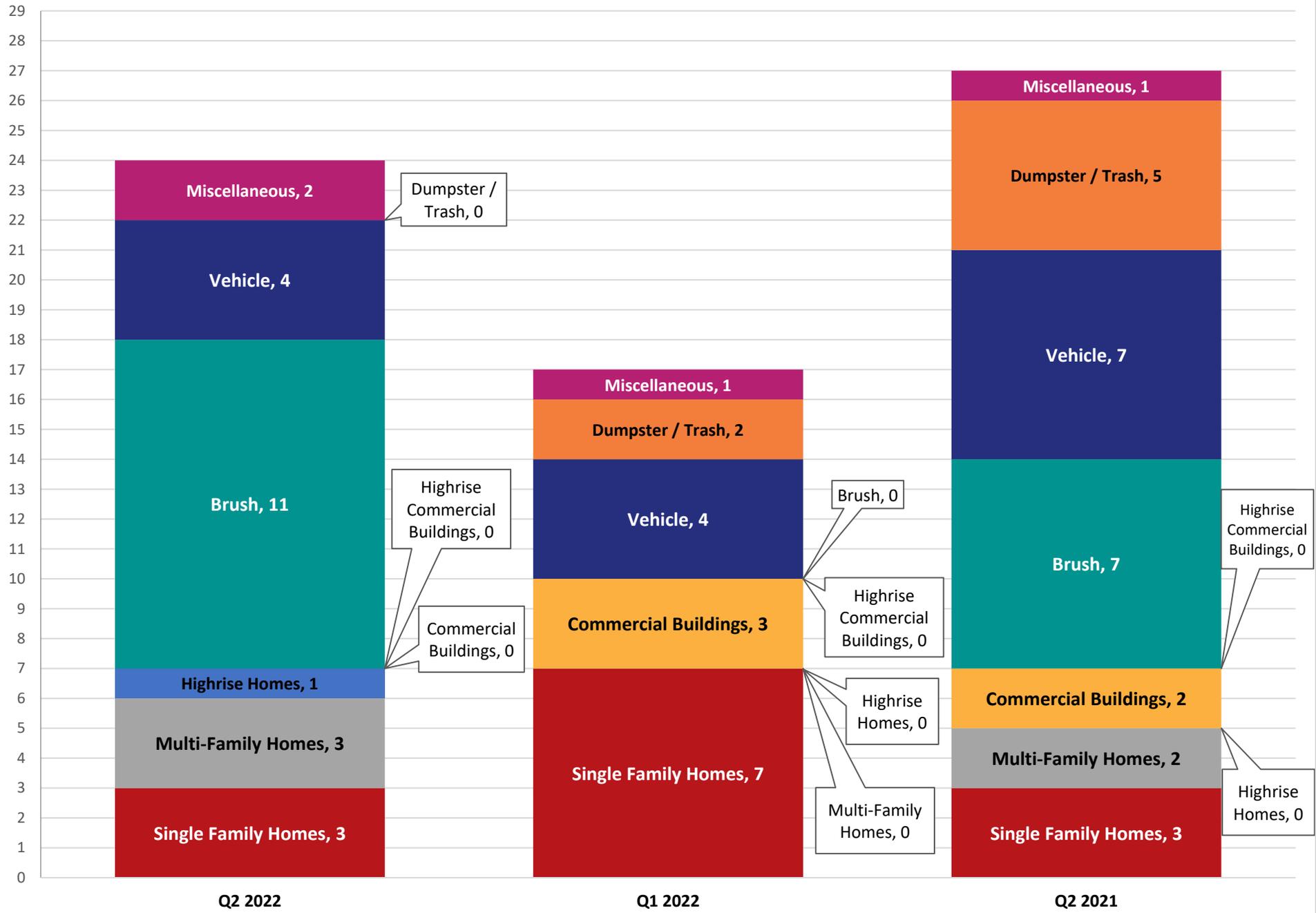
**Comprehensive Emergency Management Plans (“CEMP”) are required by all healthcare occupancies. They are designed to help mitigate any type of threat to their operations.*

Community Education Events

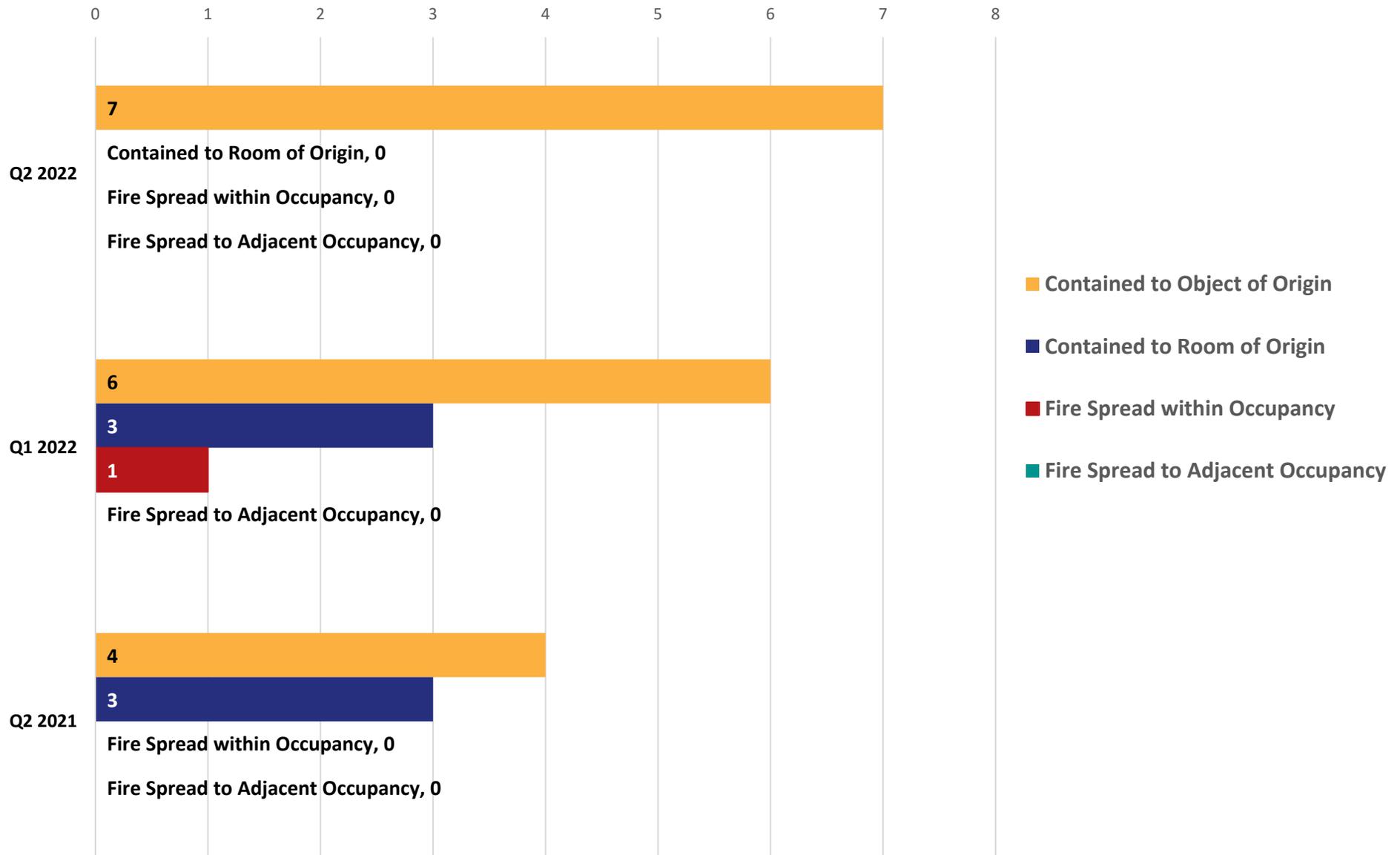


Community education events were reduced during Q2 2020 due to the COVID-19 pandemic.

Fire Activity Within City Limits



Structure Fire Containment



Structure fires occur in single family homes, multi-family homes, high-rise homes, commercial, or high-rise commercial buildings. The object of origin is the item identified that first started on fire. The room of origin is the space identified where the fire started before it was either contained or spread into additional rooms or spaces.

FIRE LOSS

2nd Quarter 2022

- *Total Dollar Loss: \$7,150*
- *Potential Loss: \$1,233,006*

1st Quarter 2022

- *Total Dollar Loss: \$392,200*
- *Potential Loss: \$3,155,747*

2nd Quarter 2021

- *Total Dollar Loss: \$32,450*
- *Potential Loss: \$4,060,000*

- ***Total Dollar Loss:*** *defined as the dollar amount of the property plus contents.*
- ***Potential Dollar Loss:*** *defined as the dollar amount of the property and contents that was saved.*

DEPARTMENT NEWS: RETIREMENTS



Fire Inspector Dawn Smith (ret.)

Years of Service: 10

Fire Inspector Smith began working in the fire service in the early 2000's at Greenacres Public Safety and continued to the Town of Palm Beach Fire Rescue. Inspector Smith spent nine years serving as a firefighter, paramedic, fire officer, driver engineer, public information officer, and fire inspector before being hired by Palm Beach Gardens Fire Rescue in 2012. She received numerous positive commendations from thankful community members during her tenure.